



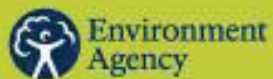
EAST AND MID DEVON

COMMUNITY SAFETY PARTNERSHIP PUBLICATION 2009



www.eastdevon.gov.uk

www.middevon.gov.uk



Devastated.

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Floods are devastating. Find out if you are at risk.
We can help.

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www.environment-agency.gov.uk/floodline

*BT calls cost up to 4p/min plus 6p set-up fee from your home.
Other providers and mobiles may vary.

PARTNERSHIP STRUCTURE

The structure of the Partnership meets the requirements of the Crime and Disorder Act 1998: "to work together to reduce crime, disorder and fear of crime locally, in order to improve the quality of life and to create a safer living and working environment".

As well as the statutory and voluntary organisations which sit on the Partnership, there is also representation from the business sector.

Members of the Partnership Steering Group include:

- Chief Executive of East Devon District Council.
- Director of Community Services, Mid Devon District Council.
- Police Commander for East and Mid Devon.
- Devon County Council's Partnership Officer for East and Mid Devon.
- Head of Health Improvement, Exeter, East & Mid Devon Area, Devon Primary Care Trust.

Local & Thematic Action Groups

Each main town in East & Mid Devon has a geographically based Local Action Group (LAG). These were set up some years ago to tackle crime, disorder and anti-social behaviour.

The LAGs are also responsible for the rural areas surrounding each town. In addition, there are thematic Action Groups tackling Domestic Violence, Drug & Alcohol and Diversity issues.

All these groups, which are attended by a variety of agency representatives, have objectives and action plans. From 1st April 2008, the Local Action Groups will be concentrating on the three priority areas identified in this plan.

Equalities Statement

East and Mid Devon contains diverse communities. Regular assessments of both offenders and victims of crime will take place to determine if any groups or individuals within the community are being discriminated against.

PRIORITIES

Research into local crime statistics, information from other agencies and feedback from members of the community, have all determined that the Community Safety Partnership will concentrate on tackling the following three priorities across East and Mid Devon.

Violent Crime

- Reduce by 5% offences of violence in a public place.
- Reduce by 5% minor assault offences, namely common assault and assaults occasioning actual bodily harm.

Acquisitive Crime

- Reduce by 3% offences of burglary dwelling.
- Reduce by 5% offences of theft from motor vehicles.

Anti-Social Behaviour

- Reduce by 5% incidents of rowdy, inconsiderate or nuisance behaviour.
- Reduce by 3% offences of criminal damage.
- To deal with the perceptions of anti-social behaviour.
- To measure the levels of satisfaction with the way the Police and local councils deal with anti-social behaviour.



East and Mid Devon Neighbourhood Policing Teams



Your local neighbourhood policing teams in East and Mid Devon are committed to working with you to decide on your local neighbourhood policing priorities.

Neighbourhood policing teams are made up of dedicated police officers, police community support officers and special constables, who target issues that really matter to you and adversely affect the quality of life within your communities.

Together they help develop joint action plans with the community and partner agencies in direct response to issues you have raised relating to crime and disorder, anti social behaviour and other community problems.

In order to tackle these issues effectively each neighbourhood has a dedicated named individual police officer. Communities now have direct access to policing services and influence over priorities within their communities.

By working together with you and our partners we aim to deliver a local policing service that meets your needs.

To find out more about your named neighbourhood beat officer and your community priorities go to the 'contact us' section at <http://www.devon-cornwall.police.uk> or contact your local neighbourhood policing team:

axminster@devonandcornwall.pnn.police.uk
crediton@devonandcornwall.pnn.police.uk
cullompton@devonandcornwall.pnn.police.uk
honiton@devonandcornwall.pnn.police.uk
ottery@devonandcornwall.pnn.police.uk
seaton@devonandcornwall.pnn.police.uk
sidmouth@devonandcornwall.pnn.police.uk
tiverton@devonandcornwall.pnn.police.uk

For non emergency
Phone: **08452 777444**

Minicom users:
01392 452938

In an emergency:
Phone **999**



Building safer communities together

DEVON & CORNWALL
CONSTABULARY

VIOLENT CRIME PRIORITY

The evidence relating to this priority comes from Police statistics which suggest that violence, particularly that relating to the late night economy across the two districts, is showing an increase. As a result of some local and also much national publicity, there is a perception among the general public that violence is a major concern.

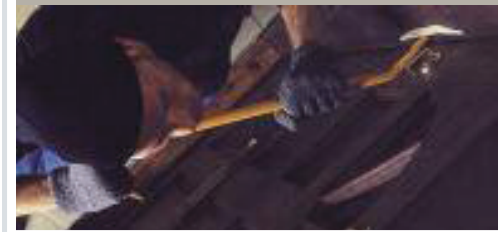
By tackling violence in a public place and minor assault offences, the work of the Partnership will also have an impact on domestic violence. In both districts agencies work together to raise awareness of the issues and to deal positively with offenders. Survivors of domestic violence are encouraged to seek help from the various agencies who can provide a great deal of advice and support. See page nine regarding domestic violence and abuse.

The key actions which will be taken to reduce violence and assault across the two districts are shown below but this is not an exhaustive list:

- Support for and improvement of CCTV across both East and Mid Devon.
- Use of metal detectors by Registered Door Staff in licensed premises.
- Use of hand held radios by Registered Door Staff and licensees which provide early warning of potential trouble.
- Night Shift Project in Exmouth which is a church led initiative that provides a safe haven and support for pub and club users during the early hours at weekends.
- **Operations Optic, Safe Night Out and Street Safe where licensing staff, police and other agencies work together to check licensed premises, the sale of alcohol and tackle underage drinking.**
- Continued engagement with licensees through Licensees Associations and Pub Watch Groups.
- Support local initiatives in tackling domestic violence and abuse and raising awareness of the issues.



ACQUISITIVE CRIME PRIORITY



The evidence relating to this priority which seeks to tackle crimes such as burglary, car crime, robberies etc, has come from Police statistical data. Overall there has been a decrease in these crime types across the two districts.

Whilst there is a reduction in such crimes, there is a public expectation and rightly so, that agencies and the Partnership will continue to tackle them. There is also a popular misconception by members of the public that there are more crimes of this type committed than is actually the case.

The key actions which will be taken to reduce acquisitive crime across the two districts are shown below but this is not an exhaustive list:

- Multi-Agency Community Action Days, where agencies work together in targeted areas and offer various services such as free home crime prevention checks and free home fire safety checks.
- Information events where members of the public are invited to attend and are given advice about the issues surrounding bogus callers and scams.
- Property marking events.
- Support of Neighbourhood Watch.
- Police sending advice letters to registered keepers of vehicles regarding valuables left on display.
- Community messaging, whereby the Police can alert the public by means of telephone, fax or email, about local crime trends or incidents and persons to be aware of.
- **Use by Police of a covert car in order to catch offenders.**
- Increased use of the media to advise the community of crime trends and the necessary preventative measures.
- Police operations where crime trends and 'hot spots' have been identified.

www.middevon.gov.uk www.eastdevon.gov.uk
CRIMESTOPPERS 0800 555 111

SAFEGUARDING ADULTS

PROTECTING VULNERABLE ADULTS FROM ABUSE

- **Are you worried about the care of a vulnerable adult?**
- **Do they need support to take care of themselves?**
- **What would you do if you thought they were being badly treated?**

If you are concerned that a vulnerable adult is at risk of abuse you should speak to someone about it. You can contact Care Direct on **0845 155 1007** for expert advice from trained staff.

- **Contact Care Direct on 0845 1551007 for expert advice from trained staff.**

You don't have to give your name, but it's helpful if you do.

Devon has a multi-agency policy for responding to situations where vulnerable adults are being abused or are at risk of abuse. It is coordinated by Social Services, but the police, Health and Care Standards Commission all work together to help keep people safe.

For more information visit:
www.devon.gov.uk/adult-protection



PRIVATE SECTOR HOUSING TEAM

Advice and assistance is available to all owner occupiers, landlords and tenants throughout Mid Devon

Landlord and Tenant advice

- repair problems
- fire precaution work
- home safety

HMO Licensing

Empty property grants

Energy efficiency advice and grants

Mid Devon District Council (Private Sector Housing Team)
Phoenix House, Phoenix Lane, Tiverton EX16 6PP
Telephone: 01884 244600 or e-mail ehadmin@middevon.gov.uk

DOMESTIC VIOLENCE



WHAT IS DOMESTIC VIOLENCE AND ABUSE?

It is repeated physical violence, psychological, sexual or financial abuse by a person known to you, usually your partner, ex-partner or family member. Domestic violence and abuse is one person exerting systematic abusive power and control over another.

Domestic violence and abuse can be experienced by women and men whatever their race, age, class, colour, ability, religion or sexuality. The violence can begin at any stage of a relationship and may continue after the relationship has ended.

It is usually women who are at the receiving end of domestic violence and abuse and it is often men who are responsible. However, men are also victims of domestic violence and abuse from female partners. Domestic violence and abuse also exists within gay, lesbian, bi-sexual and transgender relationships.

CONTACT NUMBERS FOR HELP

IF YOU ARE IN IMMEDIATE DANGER, OR YOU KNOW OF SOMEONE ELSE WHO IS DUE TO DOMESTIC ABUSE, DIAL 999.

For Women:

If you want to speak to a person **immediately**, it is best to call the local Exeter, East and Mid Devon Freephone Confidential Helpline **0800 328 3070**.

If you would like to talk to someone locally but not immediately, a specialist telephone helpline is provided in every district in Devon. It is also possible to arrange to meet an experienced support worker in a confidential venue to suit you.

For persons living in East Devon please ring 01392 435560.

For persons living in Mid Devon please ring 01392 426521.

If there is an answer phone machine message you may wish to leave your name, but do not leave a contact telephone number if it is unsafe to do so.

For men:

There is a national telephone outreach support number for male victims/survivors.

Please ring the Men's Advice Line on: 0808 801 0327.

For children and young people:

NSPCC: 0800 800 500

This is a free and confidential service for anyone worried about what they are seeing or hearing in their home. The service offers information, advice and counselling.

Other Numbers

Sexual Abuse Line: 0808 800 0188

This is a free phone listening service for people in Devon who have been sexually abused, either recently or in the past.

What is Elder Abuse?

Elder abuse is defined as: 'A single or repeated act or lack of appropriate action, occurring within any relationship where there is an expectation of trust, which causes harm or distress to an older person.'

The same helpline numbers can be used in order to report or seek advice about abuse of elderly people, or **phone 0808 808 8141**.



www.middevon.gov.uk www.eastdevon.gov.uk
CRIMESTOPPERS 0800 555 111





The Devon
Countrymile
miles safer, miles better

The Devon Country Mile...

In October 2008 Devon County Council will begin an 18 month Government funded project to help improve safety on some of Devon's rural roads. We're calling it the **Country Mile** project because we want **your** country mile to be as good as it can be.

- Do you regularly use the A361 (North Devon Link Road from the M5 to Barnstaple)?
- Or the A377 between Exeter and Barnstaple?
- Do you live or work in the area enclosed by these two roads?

Your experience as a regular driver **in this area** is important to us. If you have a view on what could improve your country mile then email us at countrymile@devon.gov.uk or write to us at:

Devon Country Mile Project, Devon County Council,
Road Safety and Travel Awareness Team,
AB1 Lucombe House, County Hall, Exeter EX2 4QW



Discover Devon with Stagecoach buses!

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...it's better by bus

Here's a tip...



...dumping your rubbish in the countryside may lead to a fine of up to **£50,000** or prison plus a criminal record upon conviction.



Keep the countryside clean, safe and green by reporting enviro-crime and fly-tipping to REACT on 01395 517528.

PROTECTING YOUR PROPERTY



Many burglaries are opportunist crimes. In two out of every ten offences, no force is used – access is gained through an open door or window. Securing your property will make you safer in your home and keep your possessions safer while you are out.

WINDOWS

- Always lock doors and close windows – even if you are only going out for a short time e.g. into the garden.
- Window locks help prevent easy access to your home.
- Don't draw curtains while you are away as this is a clear indicator that the house is empty.

DOORS/KEYS

- Use deadlocks where they are fitted. Don't leave keys near doors in obvious places.
- Fit front and back doors with five-lever mortice deadlocks – and use them.
- Patio doors should have specialist locks fitted to them.
- Fit a spy-hole, so that you can check visitors to your door. A door-chain also gives more protection when speaking to callers at the door.
- Do not leave spare keys outside in the garage or shed.

LIGHTING/ALARM

- Use timer-switches for lights and radios when you are away.
- Visible burglar alarms and good security lighting will help protect your home.
- Allow a friend or neighbour to park their car on your driveway while you are away.

SHEDS AND OUTBUILDINGS

Rural crime is on the increase and many of the measures above can be applied to sheds or rural outbuildings. Often these premises contain valuable items but the security is inadequate.

- Use good quality locks and chains to protect the property.
- Consider installing security lighting or alarms.
- Even basic, movement sensitive alarms will make a burglar think twice.
- Ensure that you have marked your property with either your name or postcode by means of permanent marker pens or engraving.
- Make a note of serial numbers of any tools or equipment.



CAR CRIME

Think about where you park. Thieves prefer dimly-lit places with few passers-by, so choose a brightly-lit street or a properly managed car park.

- Lock the doors and close the window and sun roof when you leave the car – even for a short length of time.
- Don't leave anything on display.
- Remove the stereo if you can.
- Remove satellite navigation devices where possible, including the support cradle and suction pad. Don't hide these in the glove compartment. Remember to wipe away any suction pad marks left on the windscreen or dashboard.
- Tuck in wing mirrors and put the aerial down to discourage vandals.
- Keep your car keys out of sight, even in your house, so that someone breaking in cannot steal your car.



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quickly and safely
to save lives,
reduce anxiety,
pain and suffering

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ANTI-SOCIAL BEHAVIOUR (ASB)



ANTI-SOCIAL BEHAVIOUR PRIORITY

Research has been carried out for the Safer Devon Partnership, such as ours, has received an individual report on the issues concerning anti-social behaviour within their locality. This report has shown a rise in this category of offending. In addition, information gathered at public consultation meetings and through the Local Action Groups has indicated that the communities within both districts consider the reduction of ASB a priority. The key actions which will be taken to reduce anti-social behaviour across the two districts are shown below but this is not an exhaustive list:

- Use of the agreed multi-agency 'Escalation Process' which is described later.
- Autumnal Safety Strategy which is designed to tackle the issues connected with Halloween and November 5th.
- Use of Dispersal Orders where appropriate, to disperse potential trouble makers from specific areas.
- Use of alcohol test strips which can detect the presence of alcohol in soft drinks to help deter under age drinking.
- Setting up of REACT (Respond, Enforce and Clean Team) by East Devon District Council. This team responds quickly to reports of litter, graffiti, fly-tipping etc.
- Use of Police Neighbourhood Teams with other agency support, to deter underage drinking.
- **Use of Police Neighbourhood Teams with other agency support, to deter underage drinking.**
- Use of Section 59, Police Reform Act 2002, which under certain circumstances gives the Police power to seize vehicles in connection with vehicle related anti-social behaviour.
- Inputs in schools by external agencies who give advice to students about the dangers of alcohol consumption.

ASB ESCALATION PROCESS



ANTI-SOCIAL BEHAVIOUR 'ESCALATION PROCESS'

Across Devon and Cornwall all agencies involved in tackling anti-social behaviour have agreed to work to the same structure called the 'Escalation Process'. The stages of the process are as follows:

- The agency which receives reports about the unacceptable behaviour of an individual or individuals will send a letter to them detailing the nature of the behaviour stating that it will not be tolerated. This is called the 'First Letter' and it often has the desired effect.
- If subsequent reports of anti-social behaviour by the same individual are received, the Anti-Social Behaviour Co-ordinator for the district will become involved and can send a 'Second Letter' i.e. a more formal warning, to the individual. This time the letter is sent on behalf of the Partnership and its component agencies.
- If the behaviour continues to such an extent whereby a second letter is deemed insufficient or following the service of such a letter the behaviour has not improved, the offender could be asked to sign an Acceptable Behaviour Contract (ABC). This contract contains certain conditions to which he or she is expected to adhere.
- The final part of the 'Escalation Process' is where the bad behaviour still continues and everything else to try to address it has failed. The last resort is to seek through the courts an Anti-Social Behaviour Order (ASBO). Decisions to apply for ASBOs are taken extremely seriously and by a multi-agency group.

Part of the process at all the above stages is for the various agencies to use interventions to try to address the bad behaviour. Such interventions may include advice and counselling from drug and alcohol services, support for parents, engagement with the Devon Youth Service, mediation, promotion of positive activities, mentoring, etc.



Look after
your future
Register now!

**Will you be 18 next year?
Have you or your parents/ carers told us?
Your vote counts.
Protect your future.
You can make a difference!**

Contact us:

Electoral Services, East Devon District Council, Knowle, Sidmouth EX10 8HL.
Helpline Number: **01395 517402**
Visit: www.eastdevon.gov.uk

Electoral Services, Mid Devon District Council, Phoenix House, Phoenix Lane, Tiverton, EX16 6PP.
Tel: **01884 255255**
Email: elections@middevon.gov.uk



Don't lose your voice
Register your right to vote



**Nice Pub, Nice Grub...
Neighbourly
Neighbours???**

Do you live in close proximity to a Mid Devon restaurant or public house? Do you ever feel that they are not being neighbourly neighbours? Please call the Mid Devon District Council's Licensing Team on **01884 244617/8/9** or write to us at Phoenix House, Phoenix Lane, Tiverton, Devon, EX16 6PP for advice and information about how to complain.

You can also ask about how to request a review of a premises licence.

Our website is:
www.middevon.gov.uk



USEFUL NUMBERS



East Devon Community Safety Partnership Office
Tel: **01395 273802**
Email: gmoore@eastdevon.gov.uk

Mid Devon Community Safety Partnership Office
Tel: **01884 234997**
Email: jryder@middevon.gov.uk

East Devon District Council - Customer Services
Tel: **01395 516551**
Email: csc@eastdevon.gov.uk

Mid Devon District Council - Customer Services
Tel: **01884 255255**
Email: customerservices@middevon.gov.uk

Devon & Somerset Fire & Rescue Service
Tel: Helpline **01392 872288**
www.dsfire.gov.uk

Police
Emergency **999** - If a crime is happening now or offenders are at the scene.
Non-emergency - **08452 777 444**
Crimestoppers - **0800 555 111**
www.devon-cornwall.police.uk

Devon County Council
Tel: Helpline **0845 155 1015**
www.devon.gov.uk

CREDIT CARD HOTLINES
TSB LOST & STOLEN CARDS **0800 0969779**
BARCLAY CARD **01604 230 230**
LLOYDS/MASTER/GOLD/ACCESS **01702 278270**
EUROCHEQUE/CASHPOINT **0800 096 9779**

OTHER:

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**peace
of mind?**



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Contact us on 01395 519739

Feel safe and reassured



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www.eastdevon.gov.uk

DWP Department for Work and Pensions

We're closing in

on benefit thieves with the help of hundreds of calls to our hotline



If you suspect someone of benefit fraud in your area, contact your local council in confidence:

MID DEVON 01884 234223
EAST DEVON 01395 517494

TARGETING  BENEFIT THIEVES

dwp.gov.uk/benefit-thieves

Mid Devon

East Devon