

SERVICE PLAN PERFORMANCE PROFILES FOR ENVIRONMENT

SERVICE PLAN PERFORMANCE PROFILE FOR COUNTRYSIDE

Third Quarter 2005/06 (Oct-Dec)

Portfolio Holder: Councillor Ray Franklin

Head of Service: Kate Little

GREEN						
ACTION/TARGET/MILESTONE/IMPROVEMENT	START BY	STARTED ON	COMPLETE BY	COMPLETED ON	OFFICER NOTES	OTHER ORGANISATIONS (Joint work with other bodies, e.g. if an action is dependent on the performance of Partners)
Key Outcomes Planned for 2005/08:						
Adoption of East Devon Local Biodiversity Action Plan and Biodiversity & nature Conservation SPD	April 2005	June 2004	March 2007	On going	EDDC Local BAP adopted by Executive Board at Nov meeting as core policy. Biodiversity Profile for East Devon completed.	East Devon AONB Partnership
Development of Interpretation Centres for Exmouth, Seaton and Beer that champions district's outstanding countryside, specific lead role for Exmouth	On going	April 2005	March 2008	On going	Locum Consultancy site feasibility reports completed for 2 Visitor Centres. Bid submitted for £25 million to Big Lottery Fund by WHS Team in Dec 05.	SWRDA, DCC, WHS Team, Exmouth TC & Seaton TC
CPA Improvements						
Undertake visitor audit for all LNRs to assess customer satisfaction of facilities and experience with recommendations for improvements	April 2005	Sept 2005	April 2007	On going	Visitor audits carried out on targeted LNRs over Nov/Dec 05 as part of Customer Access improvements, results to be evaluated and acted upon.	

AMBER						
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Key Outcomes Planned for 2005/08:						
Seek new LNRs in those parts of the District not presently covered. Specifically new LNR opportunities at Knapp Copse (Ottery St Mary) & Honiton Bottom (Honiton).	April 2005	April 2005	March 2008	On going	Honiton still only major community in district that doesn't have access to LNR facilities.	Devon CC

SERVICE PLAN PERFORMANCE PROFILE FOR PLANNING/BUILDING CONTROL/LAND CHARGES

Third Quarter 2005/06 (Oct-Dec)

Portfolio Holder: Councillor Ray Franklin

Head of Service: Kate Little

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Key Outcomes Planned for 2005/08:						
To meet all BV Performance targets	Ongoing		Ongoing		Met and exceeded BVPI 109 (planning application processing) targets for third quarter running. Letter received from ODPM congratulating us on our improved DC performance last quarter. Other BVPIs on target generally – although appeals averaging at 67% which is below target. Recently audited with no problems.	
To reach level one of the Planning Portal	Ongoing		2008		Have reached Planning Portal Level 3.	
CPA Improvements						
To meet the Government performance targets for processing planning applications.	Ongoing		Quarterly Returns		See above.	
AMBER						
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Key Outcomes Planned for 2005/08:						
To implement DC Improvement Plan	Ongoing		2006		DC Improvement plan implemented and letter from ODPM received. Additional staff agreed by Executive Board in November using PDG funds. However recruitment has been difficult and 4.5 vacant posts still exist.	

RED						
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CPA Improvements						
To review the DC procedure manual, including an audit trail from submission to decision and drawing up new forms.	March 2005		March 2006		New forms produced but insufficient staff resources to achieve this at present - to review DC Procedural Manual as required by TAFF.	

SERVICE PLAN PERFORMANCE PROFILE FOR STREETSCENE

Third Quarter 2005/06 (Oct-Dec)

Portfolio Holder: Councillor Ray Franklin

Head of Service: Mark Reilly

GREEN						
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Key Outcomes Planned for 2005/08:						
East Devon Waste Strategy be approved.	Started		April 2004	October 2004	Draft Strategy Approved and consultation process completed prior to full Council approval in October 2004.	
Completion of Best value Review of Refuse Collection and Recycling services.	Started	N/A	April 2004	28/07/04	Report to Environment Overview Committee – 08/07/04. Resolved Executive Committee 28/07/04. Full Council Oct 2004.	
New refuse collection and recycling contracts to be written, tendered, evaluated and awarded	May 2004	Nov 2004	Mar 2006	Sept 2005	Ongoing – Refuse and Recycling Contract in process of being awarded. Confirmation received from preferred supplier. Resolved at Full Council on 14 th September 2005.	
Install inclinometer to monitor movement at Beer, Annis' Knob.	2004/05	Sept 2004	04/05	Nov 2004	Inclinometer in place Nov 04, monitoring of inclinometer is ongoing.	Defra.
Coast protection – Seaton, Check House, wall strengthening Subject to DEFRA funding.	2004/05	Oct 2005	04/05	Nov 2005		
Best Value Review Improvements:						
A review of the current extent of provision and need for public conveniences including the standard of provision, cleansing and maintenance of the public convenience stock.	Sept 2004	June 2004	Nov 2004	Oct 2004	Information collated through working with current Asset Management Group. Service prioritisation has	

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(detailed terms of reference contained in the BV action plan)					recommended levels of provision. A decision regarding provision was made by Council in Dec 2004 and has been actioned.	
A feasibility study be carried out of using the Manstone Depot to accommodate the Eastern area team. This is part of a larger review of all mess rooms, depots and stores that has been on going since 2001.	Mar 2004	N/A	May 2004	May 2004	Feasibility study undertaken and cost estimates in the region of £100k. Lack of financial resources has put this project on hold.	
Action plan to meet recycling targets	On going	N/A	April 2004	April 2004	Completed as part of the Draft Waste Strategy and Best Value Review.	

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Key Outcomes Planned for 2005/08:						
Pollution prevention scheme – Imperial Field, Exmouth	2004		Oct 2004		To meet the constraints of the Capital programme, it is planned to identify option and design works in 06 / 07 and to implement works in 07 / 08.	
Pollution prevention scheme – Warren View – Exmouth	2004/05		04/05		Progress is on – going and currently work is expected to commence in the summer of 2006. Work to drill trial boreholes has been undertaken. A detailed scheme for works is now being prepared.	