

PROGRESS WITH ACTIONS IN SERVICE PLANS FOR 2005/08 FOR COMMUNITIES

ENVIRONMENTAL HEALTH

Portfolio Holder: Councillor Jill Elson

Head of Service: Simon Smale/John Collins

ONGOING ACTIONS WITH COMPLETION DATES BEFORE 31 MARCH 2006						
ACTION	START BY	STARTED ON	COMPLETE BY	COMPLETED ON	OFFICER NOTES	OTHER ORGANISATIONS (Joint work with other bodies, e.g. if an action is dependent on the performance of Partners)
A. Key Outcomes Planned for 2005/08:						
Develop and Review MVM computer system.	Jan 2005	Jan 2005	Sept 2005	Sept 2006	Work in progress but increases in administration workloads have caused delay. Plans to set up software management team in conjunction with ICT to complete Sept 2006. Internal reorganisation of admin to take effect from Aug 2006.	
Complete corporate stress audit	March 2005	March 2005	March 2006		Work still ongoing in conjunction with HR.	
Review 'Award' schemes to promote improved health and well being.	March 2005	March 2005	Sept 2005		Revision of scheme still under review with partner agencies. Revised implementation Sept 2006.	
B. CPA Improvement Plan and Best Value Review Actions:						
Performance standards for the service will be set and published.	May 2004	June 2005	June 2005		Performance standards linked to Chartermark application. Revised completion of August 2006.	

HOUSING & SOCIAL INCLUSION SERVICE

Portfolio Holder: Councillor Jill Elson

Head of Service: John Golding

ONGOING ACTIONS WITH COMPLETION DATES BEFORE 31 MARCH 2006						
ACTION	START BY	STARTED ON	COMPLETE BY	COMPLETED ON	OFFICER NOTES	OTHER ORGANISATIONS (Joint work with other bodies, e.g. if an action is dependent on the performance of Partners)
A. Key Outcomes Planned for 2005/08:						
Introduce an appointment system for responsive repairs with our partnering contractors	Sept. 2005	Not yet started	March 2006	Not yet completed	Negotiations have commenced with our contractors who are offering the majority of tenants appointments but this needs to be formalised.	Tenants, contractors.
B. CPA Improvement Plan and Best Value Review Actions:						
Develop a robust approach to social inclusion including engagement with young people and ethnic minority communities	August 2004	August 2004	March 2005	Ongoing	Some work undertaken, including the adoption of a Racial Equality Policy for social housing. The restructured Housing and Social Inclusion service which includes a Housing Strategy unit will create the capacity to progress this agenda.	Wider Housing Strategic Partnership, Health, Social Services, statutory and voluntary sectors.

LEISURE

Deputy Portfolio Holder: Pauline Stott

Director: Peter Jeffs

ONGOING ACTIONS WITH COMPLETION DATES BEFORE 31 MARCH 2006						
ACTION	START BY	STARTED ON	COMPLETE BY	COMPLETED ON	OFFICER NOTES	OTHER ORGANISATIONS (Joint work with other bodies, e.g. if an action is dependent on the performance of Partners)
A. Key Outcomes Planned for 2005/08:						
Agreement amongst key players (internal and external) on plan to deliver effective arts development programme in the light or reduction in staff and budget.	April '05	Jan '05	July '05 revised to Dec '06		Now subject to Member consideration (TAFF agreed) following 'think tank' review	