

**PROGRESS WITH ACTIONS IN SERVICE PLANS FOR 2005/08 FOR ECONOMY**

**ECONOMIC DEVELOPMENT AND PROPERTY SERVICES**

**Portfolio Holder:** Councillor Andrew Moulding and Councillor Paul Diviani

**Head of Service:** Ian Page

<b>ONGOING ACTIONS WITH COMPLETION DATES BEFORE 31 MARCH 2006</b>						
<b>ACTION</b>	<b>START BY</b>	<b>STARTED ON</b>	<b>COMPLETE BY</b>	<b>COMPLETED ON</b>	<b>OFFICER NOTES</b>	<b>OTHER ORGANISATIONS (Joint work with other bodies, e.g. if an action is dependent on the performance of Partners)</b>
<b>A. Key Outcomes Planned for 2005/08:</b>						
The service will put in place more effective ways of measuring customer satisfaction	Jan 05	Apr 04	Mar 06	Ongoing	Customer satisfaction in relation to the operation of Honiton Street Market and the East Devon Business Centre monitored on a regular basis. Progress more widely is stalled at present pending a decision on the future of the Economic Development service	

**FINANCE**

**Portfolio Holder:** Councillor Andrew Moulding and Councillor Paul Diviani

**Head of Service:** Simon Davey

**NO ONGOING ACTIONS WITH COMPLETION DATES BEFORE 31 MARCH 2006**

**INTERNAL AUDIT AND RISK MANAGEMENT**

**Portfolio Holder:** Councillor Paul Diviani and Councillor Andrew Moulding

**Head of Service:** Tanith Clark

**NO ONGOING ACTIONS WITH COMPLETION DATES BEFORE 31 MARCH 2006**