

Performance List

Filtered by Flag: Exclude: Archive, Normal, , Excellent, Key outcomes, , Key internal improvements, CPA Improvement Plan actions, Annual, Quarterly, Consider for monitoring, Mori Survey, Housing Improvement Plan B
Filtered by Performance Status: Exclude PI Status: Data not due
Using Default Comparisons Settings

Key to performance status:

Performance Indicators: No Data Concern Variation Achieved Excellent

Key to +/- Column:

+ Higher figures are better - Lower figures are better OFF Direction cannot be determined.

Performance List										
Code	Title	+/-	Target 07/08	Actual 07/08	Status 07/08	Change on 06/07	Target 08/09	Target 09/10	Target 10/11	Notes
BV14	Percentage of early retirements	-	0.40	0.00 (9/12)	Excellent		n/a	n/a	n/a	
BV15	Percentage of ill-health retirements	-	0.25	0.00 (9/12)	Excellent		n/a	n/a	n/a	
BV79bii	Benefit overpayments recovered as a percentage of the total overpayment debt outstanding	+	26.3	31.2 (9/12)	Excellent		n/a	n/a	n/a	(December) Target for end of December has been exceeded (EB)
BV9 (mon)	Percentage of Council Tax Collected	+	86.55	87.44 (9/12)	Achieved	↑	98.60	n/a	n/a	
BV219b (mon)	Percentage of conservation areas with an up to date character appraisal	+	33	33 (9/12)	Achieved		n/a	n/a	n/a	
BV11c	Top 5% of earners with a disability	+	0.0	0.0 (9/12)	Achieved		n/a	n/a	n/a	
BV109c (mon)	Planning Applications: 'Other' applications determined in 8 weeks	+	88.00	91.60 (9/12)	Achieved	↑	88.00	n/a	n/a	
BV109b (mon)	Planning Applications: Minor Applications determined within 8 weeks	+	75.00	73.23 (9/12)	Variation	↑	75.0	n/a	n/a	
BV8	Percentage of Invoices	+	97	95 (9/12)	Variation		98	n/a	n/a	

Performance List

Code	Title	+/-	Target 07/08	Actual 07/08	Status 07/08	Change on 06/07	Target 08/09	Target 09/10	Target 10/11	Notes
(mon)	Paid on Time					↑				
BV10 (mon)	Percentage of Non-domestic Rates Collected	+	89.49	88.58 (9/12)	Variation	↑	99.0	n/a	n/a	
BV12 mon	Working days lost due to sickness absence	-	7.19	7.49 (9/12)	Variation	↓	9.59		n/a	
BV78a (mon)	Average processing time taken for all benefit claims	-	36	40 (9/12)	Concern	↓	30	n/a	n/a	(December) Now that the backlog has been cleared, the work is now within 14 days. This is reflected in the reduction of the number of days taken to process new claims. The figure here is an accumulative figure from 1.4.07 to 31.12.07. If the figures just for December were used it would show an average of 31 days. (EB)
BV78b (mon)	Average processing time for all written notifications of changes to benefit claimant's circumstances	-	20	23 (9/12)	Concern	↓	19	n/a	n/a	(December) Now that the backlog has been cleared, the work is now within 14 days. This is reflected in the reduction of the number of days taken to process changes of circumstances. The figure here is an accumulative figure from 1.4.07 to 31.12.07. If the figures just for December were used it would show an average of 22 days. (EB)
BV218a (mon)	Percentage of new reports of abandoned vehicles investigated within 24 hours of notification	+	55.00	14.85 (9/12)	Concern		n/a	n/a	n/a	(December) This is a cumulative figure and represents the position as at end of December. (SA)
BV218b (mon)	Percentage of abandoned vehicles removed within 24 hours from legal entitlement to remove	+	45.00	36.21 (9/12)	Concern		n/a	n/a	n/a	(December) This is a cumulative figure and reflects the position as at end December (SA)
BV17a	Percentage of employees with a disability	+	1.40	1.01 (9/12)	Concern		n/a	n/a	n/a	(December) We consider ourselves to be an Equal Opportunities employer and continue to work towards the higher level of the equal opportunities standard as per the local government agenda. (JP)
BV204 (mon)	Number of planning appeal decisions allowed against the authority's decision to refuse	-	28.0	33.3 (9/12)	Concern	↑	25	n/a	n/a	