

**SERVICE PLAN PERFORMANCE PROFILES FOR ECONOMY**

**SERVICE PLAN PERFORMANCE PROFILE FOR ECONOMIC DEVELOPMENT AND PROPERTY**

**Second Quarter 2005/06 (July-Sept)**

**Portfolio Holder:** Councillor Tony Wilkinson and Councillor Paul Diviani

**Head of Service:** Ian Page

<b>AMBER</b>						
ACTION/TARGET/MILESTONE/IMPROVEMENT	START BY	STARTED ON	COMPLETE BY	COMPLETED ON	OFFICER NOTES	OTHER ORGANISATIONS (Joint work with other bodies, e.g. if an action is dependent on the performance of Partners)
<b>A. KEY OUTCOMES</b>						
The service will contribute to the successful commencement of regeneration schemes at Seaton and Exmouth, including the WHC interpretation centres	Jan 05	Ongoing	Mar 08	Ongoing	Limited resources are now available to assist Corporate Director-Environment who is leading on the regeneration schemes. World Heritage Coast feasibility studies are now completed.	
The service will work with the local tourism industry to improve standards and encourage best practice	Jan 05	April 05	Mar 08	Ongoing	An agreement with SWT is in place to encourage East Devon Tourism accommodation to become graded. Other direct tourism promotion work has ceased.	
The service will produce in collaboration with the East Devon Business Forum, a regular newsletter, detailing the service activity and local business issues	Jan 05	Jan 05	Mar 08	Ongoing	Two issues of 'Business Matters' have been produced to date. The EDBF is considering the future of this publication.	
<b>B. IMPROVEMENTS ARISING FROM CPA AND BEST VALUE REVIEWS PLANNED FOR 2005/08</b>						
Joint working with Exeter and Heart of Devon Sub-Region to identify and solve problems more effectively and to provide solutions across the sub-region	Ongoing	Ongoing	Ongoing	Ongoing	Meetings with sub-regional partners are still taking place. However the ability to resource joint working is currently in doubt.	

<b>RED</b>						
ACTION/TARGET/MILESTONE/IMPROVEMENT	START BY	STARTED ON	COMPLETE BY	COMPLETED ON	OFFICER NOTES	OTHER ORGANISATIONS (Joint work with other bodies, e.g. if an action is dependent on the performance of Partners)
<b>A. KEY OUTCOMES</b>						
The service will continue to work in partnership with both public and private sector partners to	Jan 05	April 05	Mar 08	Ongoing	Process in abeyance other than in the work areas reported to the Executive Board by Corporate	

<b>RED</b>						
ACTION/TARGET/MILESTONE/IMPROVEMENT	START BY	STARTED ON	COMPLETE BY	COMPLETED ON	OFFICER NOTES	OTHER ORGANISATIONS (Joint work with other bodies, e.g. if an action is dependent on the performance of Partners)
deliver the objectives set out in the East Devon Economic Development Strategy					Director-Economy on 20 July. The decision taken affects all ongoing work of Economic Development unit.	
The service will assist in the collection and collation of property, economic and demographic intelligence, to inform and direct service planning	Jan 05	Jan 05	Mar 08		In abeyance following Executive Board decision of the 20 July 2005	
The service will put in place more effective ways of measuring customer satisfaction	Jan 05	April 05	Mar 06	Ongoing	Progress stalled at present pending decision of Council concerning future of Economic Development function.	
<b>B. IMPROVEMENTS ARISING FROM CPA AND BEST VALUE REVIEWS PLANNED FOR 2005/08</b>						
Ongoing development of a work programme with the Overview Committee	Jan 05		Ongoing		Discontinued following the Economy Overview Committee last meeting. ED work programme agreed by Economy Overview, but that is in abeyance following Executive Board decision of 20 July.	

**SERVICE PLAN PERFORMANCE PROFILE FOR AUDIT****Second Quarter 2005/06 (July-Sept)****Portfolio Holder:** Councillor Paul Diviani and Councillor Tony Wilkinson**Head of Service:** Tanith Clark

<b>AMBER</b>						
ACTION/TARGET/MILESTONE/IMPROVEMENT	START BY	STARTED ON	COMPLETE BY	COMPLETED ON	OFFICER NOTES	OTHER ORGANISATIONS (Joint work with other bodies, e.g. if an action is dependent on the performance of Partners)
<b>A. Key Outcomes Planned for 2005/08:</b>						
Complete (as far as possible) the audit plans and any ad-hoc and/or investigative work that is necessary	Apr 05	Ongoing	Mar 06	Ongoing	The audit section is staffed by trainee auditors who do not have the knowledge, skills and experience expected of fully qualified auditors.	

**SERVICE PLAN PERFORMANCE PROFILE FOR FINANCE****Second Quarter 2005/06 (July-Sept))****Portfolio Holder:** Councillor Tony Wilkinson and Councillor Paul Diviani**Head of Service:** Simon Davey

**THE SERVICE PLANNING MONITORING FORM FOR THE SECOND QUARTER CONTAINS NO ACTIONS DESIGNATED AS GREEN, AMBER OR RED.**