



East  
Devon

[www.eastdevon.gov.uk](http://www.eastdevon.gov.uk)

# Housing Benefit – when will I get my money?

Your payment calendar is inside >

# Housing Benefit payment dates

April 2011–March 2012

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The highlighted dates opposite are when your Housing Benefit money is in your bank account, unless otherwise indicated in your award letter. Payments are made every four weeks so you receive thirteen payments each year. Please keep this safe.

## Change in circumstances?

### Avoid the worry of an overpayment

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Even small changes in circumstances can create overpayments. This can cause you increased hardship.

You must tell us promptly about **any changes** to your circumstances, such as you move, your household income changes, you stop receiving Income Support or Jobseeker's Allowance, you stop receiving Child Benefit, or your rent goes up or down (only applicable to private tenants).

This list does not cover everything. If you have been overpaid benefit as a result of the change, you will need to pay this money back.

**If you have a change in circumstances or you are unsure of anything please call us on 01395 517446.**



To request this information in an alternative format or language please call 01395 516551 or email [csc@eastdevon.gov.uk](mailto:csc@eastdevon.gov.uk)

We consider requests on an individual basis

# 2011

## APRIL

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	<b>20</b>	21	22	23	24
25	26	27	28	29	30	

## MAY

M	T	W	T	F	S	S
					1	
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	<b>18</b>	19	20	21	22
23	24	25	26	27	28	29
30	31					

## JUNE

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	<b>15</b>	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

## JULY

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	<b>13</b>	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

## AUGUST

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	<b>10</b>	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

## SEPTEMBER

M	T	W	T	F	S	S
				1	2	3
				4	5	6
7	8	<b>9</b>	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

## OCTOBER

M	T	W	T	F	S	S
				1	2	
3	4	<b>5</b>	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

## NOVEMBER

M	T	W	T	F	S	S
1	<b>2</b>	3	4	5	6	
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	<b>30</b>				

## DECEMBER

M	T	W	T	F	S	S
				1	2	3
				4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	<b>29</b>	30	31			

# 2012

## JANUARY

M	T	W	T	F	S	S
					1	
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	<b>25</b>	26	27	28	29
30	31					

## FEBRUARY

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	<b>22</b>	23	24	25	26
27	28	29				

## MARCH

M	T	W	T	F	S	S
				1	2	3
				4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	<b>22</b>	23	24	25	26	27
28	29	30	31			

## How to contact us

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**Phone:**

01395 517446 (Monday–Friday, 8.30 am–5 pm)

**Visit:**

Council Offices, Knowle, Sidmouth

(Monday–Friday, 8.30 am–5 pm)

Exmouth Town Hall

(Monday, Tuesday, Thursday, Friday, 9 am–4.30 pm)

Come and see us at one of our regular surgeries in Honiton,

or by appointment in Axminster or Seaton (please call

01395 517446 for times of opening)

**Write:**

Housing Benefits, East Devon District Council,

Knowle, Sidmouth, EX10 8HL

**Email:**

benefits@eastdevon.gov.uk

**Online:**

www.eastdevon.gov.uk

## Useful phone numbers

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Citizens Advice Bureau:

[www.adviceguide.org.uk](http://www.adviceguide.org.uk)

Axminster/Honiton/Sidmouth: 01404 44213

Exeter: 0844 499 4101

Exmouth: 01395 264645

Jobcentre Plus: (Exeter/Honiton): 0845 604 3719

Department for Work and Pensions:

Income Support/Jobseeker's Allowance/

Incapacity Benefit claims: 0845 603 6095

Other claims: 01392 474700

Tax Credits Helpline: 0845 300 3900

The Pension Service: 0800 991 234

Rent Service: 0845 026 4696

Shelter Housing Aid Centre: 0344 515 2399