

Agenda Item 17

Housing Review Board

4 March 2010

JG/DB



Empty Properties (Voids)

Summary

This report sets out the performance in respect of letting void properties required by the Housing Review Board for the period April 2009 to December 2009.

The report shows the average length of time taken to relet properties. Performance for the year to date - April 2009 to December 2009 shows that it has taken on average 30 days to relet each empty property compared with a target for 2009/10 of 25 days.

Recommendation

That the report is noted.

a) Reasons for Recommendation

To inform the Board about the current number and type of empty council properties available during the quarter and the length of time taken to relet the properties.

b) Alternative Options

To receive less frequent reports on void performance.

c) Risk Considerations

Poor performance in void turnaround times impacts on rental income to the Housing Revenue Account and maintains households in temporary accommodation for longer than is reasonable.

d) Policy and Budgetary Considerations

These are set out in the report.

e) Date for Review of Decision

A quarterly report on void management is proposed.

1. Introduction

- 1.1 The letting of Council and nominations to housing association homes is one of our core functions as a Housing Authority. This aspect of work is monitored regularly. The Council introduced a new Choice Based Lettings Scheme earlier this year in accordance with Government guidance.
- 1.2 The Council has a performance indicator – average time to relet Local Authority housing with a target for 2009/10 of 25 days. The average time to relet an empty property from April to December 2009 is 28 days.

1.3 In addition, the length of time taken to relet properties impacts on other areas of performance such as the length of time homeless households stay in temporary accommodation and the loss of rental income to the HRA because properties may remain empty longer than necessary.

2. Relet times for void properties April to December 2009

2.1 A list showing the number and type of empty properties let during the 1st quarter 2009/10 is at **Annex 1**. This shows an **average relet time of 29 days** for the quarter. This is comparable with the target of 25 days. The monthly figures are as follows:

- April - 32 days
- May - 28 days
- June - 28 days

2.2 A list showing the number and type of empty properties let during the 2nd quarter 2009/10 is at **Annex 2**. This shows an **average relet time of 31 days** for the quarter. This is outside the target of 25 days. The monthly figures are as follows:

- July - 28 days
- August - 31 days
- September - 35 days

2.3 A list showing the number and type of empty properties let during the 3rd quarter 2009/10 is at **Annex 3**. This shows an **average relet time of 29 days** for the quarter. This is outside the target of 25 days. The monthly figures are as follows:

- October - 27 days
- November - 34 days
- December - 25 days

2.4 The figures have been calculated in accordance with the Audit Commission guidance for BVPI 212. This figure is calculated from the day the property became empty (Sunday of each week) to the day the 'new' tenancy started (Monday of each week). The guidance sets out clearly the criteria to enable a local authority to discount a property from the calculation for BVPI 212 if the property required 'major' works. The property should be included in the overall number of void properties, but the local authority should only include the number of days it takes to let the property following completion of the work to bring the property up to a lettable standard. These properties are shown at the end of each monthly schedule.

3 Void Performance

3.1 The reasons for the void performance being outside the required timescale is because of poor contractor performance; the lack of maintenance surveyors early in the financial year and the change over to the new way of working following the Systems Thinking review.

3.2 During the early part of 2009 a Systems Thinking process was applied to the reletting of empty properties. A new way of working has been introduced that is now operating

satisfactorily, but during the periods when staff were 'piloting' or experimenting with new ways of working there were times when this delayed the relet times.

- 3.3 During part of the year we have been experiencing problems with contractor performance. The Housing Services Manager and the Head of Housing and Social Inclusion have held meetings with contractors and secured improvements to performance. This should improve over next few months and be visible in the figures for 4th Quarter 2009/10.

4 Summary and Conclusion

- 4.1 The relet of empty properties is a core function of our service. Our aim is to provide efficient and effective services to minimise the time properties are empty. It is unlikely that the target of 25 days for 2009/10 will be met. Reasons for delays in reletting empty properties have been identified and have been rectified which will translate into reduced average void times.

Legal Implications

There are no legal implications requiring comment.

Financial Implications

There are no financial implications arising from this matter, other than any improvement in void turnaround timescales directly reduces the rent loss to the HRA.

Consultation on Reports to the Executive

The Tenant and Leaseholders Customer Panel receive regular reports on void properties and performance

Background Papers

- Monthly performance monitoring reports.

Dennis Boobier

Housing Needs Manager

Housing Review Board

4 March 2010

Void Properties at April 2009

VOID DATE - MONDAY DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RTNED TO OFFICE/SENT TO REPAIRS	RTN FROM REPAIRS	OFFER TYPE	REASON FOR OFFER	APP. REF	BANDING	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	BVPI DAYS
AXMINSTER													
06/04/2009	41 FOXHILL	2BGFF	PRIVATE	11/03/2009	23/04/2009	ADVERT	WAIT LIST	28919	GOLD	27/04/2009	47489	21	
EXMOUTH													
16/03/2009	79 CAPEL LANE	1BGFF	TRANSFER	16/03/2009	23/04/2009	ADVERT	TEMP	22240	GOLD	27/04/2009	69887	42	
16/03/2009	FLAT1, 24 CHESHIRE RD	2BGFF	PRIVATE	23/02/2009	02/04/2009	ADVERT	PRE. H/L	23779	GOLD	06/04/2009	70239	21	
HONITON													
23/02/2009	27A WHITEBRIDGES	1BFFF	PRIVATE	11/03/2009	02/04/2009	ADVERT	WAIT LIST	27643	GOLD	06/04/2009	96153	42	
09/03/2009	39 LANGFORD AVENUE	1GFFF	DECEASED	18/03/2009	16/04/2009	ADVERT	PREV. H/L	20556	GOLD	20/04/2009	92075	42	
16/03/2009	10 CUSTANCES HOUSE	1BFFF	PRIVATE	18/03/2009	16/04/2009	ADVERT	TEMP	29850	GOLD	20/04/2009	89694	35	
06/04/2009	26 ST LEONARDS ROAD	2BH	ABANDONED	05/03/2009	02/04/2009	ADVERT	WAIT LIST	24801	GOLD	06/04/2009	100226	0	
LYMPSTONE													
06/04/2009	25 GLEBELANDS	2BB	DECEASED	24/03/2009	08/04/2009	ADVERT	MEDICAL	24471	GOLD	13/04/2009	102200	7	
PAYHEMBURY													
02/03/2009	34 HILLSIDE	1BB	CAREHOME	19/02/2009	02/04/2009	ADVERT	MEDICAL	23546	GOLD	06/04/2009	110398	35	
WOODBURY													
16/02/2009	2 GLOBE HOUSE	2BGFF	PRIVATE	16/02/2009	26/03/2009	ADVERT	WAIT LIST	30113	GOLD	06/04/2009	12904	49	
TOTAL											10	294	
<u>SHELTERED PROPERTIES</u>													
VOID DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RTNED TO OFFICE	RTN FROM REPAIRS	OFFER TYPE	REASON FOR OFFER	APP. REF	BANDING	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	
BUDLEIGH SALTERTON													
02/03/2009	17 GREENHAVEN	1BGFF	DECEASED	17/02/2009	26/03/2009	ADVERT	TRANSFER	29563	GOLD	06/04/2009	59985	35	
EXMOUTH													
02/02/2009	35 BURNSIDE	1BB	PRIVATE	26/01/2009	19/03/2009	ADVERT	WAIT LIST	25302	GOLD	06/04/2009	68957	63	
23/02/2009	158 SALTERTON ROAD	1BGFF	DECEASED	06/02/2009	08/04/2009	ADVERT	PRE. H/L	29586	GOLD	13/04/2009	85045	49	
23/03/2009	7 HARWOOD CLOSE	1BB	PRIVATE	25/03/2009	08/04/2009	ADVERT	WAIT LIST	25275	GOLD	13/04/2009	75961	21	
16/03/2009	32 LIVERTON CLOSE	1BGFF	DECEASED	17/03/2009	23/04/2009	ADVERT	MEDICAL	31860	GOLD	27/04/2009	77549	42	
HONITON													
02/03/2009	4 WESTCOTT WAY	2BFFF	DECEASED	18/03/2009	23/04/2009	ADVERT	WAIT LIST	22384	GOLD	27/04/2009	45278	56	
SIDMOUTH													
02/03/2009	73 LYMEBOURNE PARK	2BFFF	DECEASED	11/03/2009	10/04/2009	ADVERT	WAIT LIST	31140	GOLD	13/04/2009	121218	42	
30/03/2009	80 ARCOT PARK	1BGFF	PRIVATE	24/03/2009	27/04/2009	ADVERT	PREV. H/L ?	26422	GOLD	27/04/2009		28	
TOTAL											8	336	
LONG TERM VOIDS													
18/01/2009	16 TUCKER COURT	2BSFF	DECEASED	18/03/2009	09/04/2009	ADVERT	TRANSFER	29960	GOLD	13/04/2009	96004	85	4
26/01/2009	5 BERRY CLOSE	3BH	EVICTON	16/02/2009	16/04/2009	ADVERT	WAIT LIST	22912	GOLD	20/04/2009	67332	84	4
TOTAL											2	169	8
Total days												799	
Total voids												20	
Average days												40	
Total days												638	
Total voids												20	
Average days												32	

Void Properties at May 2009

VOID DATE - MONDAY DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RTNED TO OFFICE/SENT TO REPAIRS	RTN FROM REPAIRS	OFFER TYPE	REASON FOR OFFER	APP. REF	BANDING	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	BVPI DAYS
AXMINSTER													
23/03/2009	13 MILLWEY AVENUE	2BH	PRIVATE	24/03/2009	06/05/2007	ADVERT	TRANSFER	24345	GOLD	11/05/2009	48864	49	
30/03/2009	14 FIRST AVENUE	2BB	DECEASED	01/04/2009	06/05/2009	ADVERT	MEDICAL	31559	GOLD	11/05/2009	46848	42	
06/04/2009	55 ST ANDREWS DRIVE	2BH	TRANSFER	09/04/2009	21/05/2009	ADVERT	WAIT LIST	22911	GOLD	25/05/2009	50964	49	
COLYTON													
30/03/2009	11 GRIBBLMEAD	2BGFF	PRIVATE	25/03/2009	30/04/2009	ADVERT	TRANSFER	27999	GOLD	04/05/2009	64915	35	
04/05/2009	3 MOORFIELDS	2BB	DECEASED	14/04/2009	21/05/2009	ADVERT	WAIT LIST	28637	GOLD	25/05/2009	65225	21	
EXMOUTH													
27/04/2009	FLAT 3, 24 CHESHIRE RD	2BGFF & G	PRIVATE	03/04/2009	07/05/2009	ADVERT	WAIT LIST	29069	GOLD	11/05/2009	70255	14	
HONITON													
30/03/2009	19 PHILLIPS SQUARE	2BSFF	TRANSFER	01/04/2009	01/05/2009	ADVERT	PREV. H/L	28338	GOLD	04/05/2009	94228	35	
13/04/2009	5 KENDALL HOUSE	2BSFF	PRIVATE	01/04/2009	30/04/2009	ADVERT	WAIT LIST	24297	GOLD	04/05/2009	81596	21	
20/04/2009	29 WHITEBRIDGES	2BFFF	PRIVATE	16/04/2009	21/05/2009	ADVERT	WAIT LIST	27367	GOLD	25/05/2009	96179	35	
27/04/2009	4 CUSTANCES HOUSE	2BGFF	TRANSFER	29/04/2009	13/05/2009	ADVERT	WAIT LIST	30138	GOLD	18/05/2009	89636	21	
										TOTAL	10	322	
SHELTERED PROPERTIES													
VOID DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RTNED TO OFFICE	RTN FROM REPAIRS	OFFER TYPE	REASON FOR OFFER	APP. REF	BANDING	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	
HONITON													
06/04/2009	6 TUCKER COURT	1BFFF	TRANSFER	14/04/2009	06/05/2009	ADVERT	PREV. H/L	31245	GOLD	18/05/2009	95067	42	
EXMOUTH													
20/04/2009	81 BURNSIDE	1BB	DECEASED	14/04/2009	07/05/2009	ADVERT	MEDICAL-WAIT LIST	31573	GOLD	11/05/2009	69410	21	
27/04/2009	11 FRASER ROAD	1BB	PRIVATE	23/04/2009	14/05/2009	ADVERT	DOWNSIZE	31920	GOLD	18/05/2009	73198	21	
										TOTAL	3	84	
LONG TERM VOID													
23/03/2009	47 CAPEL LANE	2B1FF	TRANSFER	31/03/2009	15/05/2009	ADVERT	WAIT LIST	27622	GOLD	18/05/2009	69741	56	4
30/03/2009	15 MOSSOP CLOSE	2BH	TRANSFER	31/03/2009	14/05/2009	ADVERT	HOMELESS	31462	GOLD	25/05/2009		56	4
										TOTAL	2	112	8

Total days	518
Total voids	15
Average days	35
Total days	414
Total voids	15
Average days	28

Void Properties at June 2009

VOID DATE - MONDAY DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RTNED TO OFFICE/SENT TO REPAIRS	RTN FROM REPAIRS	OFFER TYPE	REASON FOR OFFER	APP. REF	BANDING	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	BVPI DAYS
BUDLEIGH SALTERTON													
04/05/2009	15 CHAPEL STREET	1BFFF	DECEASED	05/05/2009	04/06/2009	ADVERT	HP MEDICAL-WAIT	31104	GOLD	08/06/2009	59381	35	
SEATON													
25/05/2009	68 ELIZABETH ROAD	1BFFF	DECEASED	22/05/2009	18/06/2009	ADVERT	WAIT LIST	30999	GOLD	22/06/2009	112279	28	
WILMINGTON													
18/05/2009	16 WHITEFIELD	2BB	TRANSFER	07/05/2009	05/06/2009	ADVERT	WAIT LIST	28501	GOLD	08/06/2009	129129	21	
										TOTAL	3	84	
SHELTERED PROPERTIES													
VOID DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RTNED TO OFFICE	RTN FROM REPAIRS	OFFER TYPE	REASON FOR OFFER	APP. REF	BANDING	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	BVPI DAYS
AXMINSTER													
04/05/2009	15 RIDGEWAY COURT	1BFFF	DECEASED	30/04/2009	18/06/2009	ADVERT	DOWNSIZE	31869	GOLD	22/06/2009	50328	49	
BEER													
27/04/2009	4 PEAZEN FLATS	2BFFF	TRANSFER	04/05/2009	28/05/2009	ADVERT	WAIT LIST	31046	GOLD	01/06/2009	54691	35	
BUDLEIGH SALTERTON													
04/05/2009	15 GREENHAVEN	1BGFF	PRIVATE	01/05/2009	04/06/2009	ADVERT	WAIT LIST	31735	GOLD	08/06/2009	59969	35	
13/04/2009	5 BARN LANE	2BH	DECEASED	02/04/2009	18/06/2009	ADVERT	MEDICAL	23715	GOLD	22/06/2009	58831	70	
HONITON													
04/05/2009	21A WHITEBRIDGES	1BSFF	PRIVATE	30/04/2009	29/05/2009	ADVERT	WAIT LIST	31495	GOLD	01/06/2009	96075	28	
04/05/2009	20 DUNNING COURT	1BFFF	DECEASED	20/04/2009	13/05/2009	ADVERT	DOWNSIZE	32127	GOLD	01/06/2009	100434	28	
01/06/2009	26 DUNNING COURT	1BSFF	PRIVATE	07/05/2009	26/05/2009	ADVERT	MEDICAL	30458	GOLD	29/06/2009	100496	28	
EXMOUTH													
04/05/2009	21 DRAY COURT	2BFFF	PRIVATE	30/04/2009	30/04/2009	ADVERT	WAIT LIST	31435	GOLD	08/06/2009		35	
04/05/2009	17 FRASER ROAD	1BB	DECEASED	22/04/2009	11/06/2009	ADVERT	TRANSFER	29358	GOLD	15/06/2009	73250	42	
25/05/2009	20 SOMERVILLE CLOSE	1BB	DECEASED	26/05/2009	16/06/2009	ADVERT	MEDICAL	31906	GOLD	22/06/2009	85467	28	
SEATON													
25/05/2009	40 MEADWAY	1BB	DECEASED	24/05/2009	05/06/2009	ADVERT	WAIT LIST	17099	GOLD	08/06/2009	114992	14	
SIDFORD													
18/05/2009	28 SOUTH LAWN	1BGFF	DECEASED	15/05/2009	04/06/2009	ADVERT	MEDICAL-WAIT LIST	21505	GOLD	08/06/2009	11875	21	
08/06/2009	9B LOWERBROOK MEADOW	1BB	DECEASED	06/05/2009	18/06/2009	ADVERT	WAIT LIST	29758	GOLD	22/06/2009	117657	14	
										TOTAL	13	427	
LONG TERM VOIDS													
26/01/2009	8 SENATE COURT	2BFFF	PRIVATE	LOCK CHANGE	25/06/2009	ADVERT	WAIT LIST	27950	GOLD	29/06/2009	88008	154	4
28/02/2009	8 COURTFIELD CLOSE	3BH	DECEASED	23/02/2009	26/06/2009	ADVERT	WAIT LIST- MEDICAL	22674	GOLD	29/06/2009	12/07/2190	121	4
20/04/2009	12 PEAZEN FLATS	2BFFF	DECEASED	20/04/2009	04/06/2009	ADVERT	WAIT LIST	30412	GOLD	08/06/2009	54779	49	4
										TOTAL	3	324	12

Total days	835
Total voids	19
Average days	44
Total days	523
Total voids	19
Average days	28

Void Properties at July 2009

VOID DATE - MONDAY DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RTNED TO OFFICE/SENT TO REPAIRS	RTN FROM REPAIRS	ACC VIEWING	REASON FOR OFFER	APP. REF	BANDING	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	BVPI DAYS
COLYTON													
25/05/2009	6 GRIBBLEMEAD	2BFF	TRANSFER	18/06/2009	09/07/2009	18/06/2009	WAIT LIST	30989	GOLD	13/07/2009	64866	49	
HONITON													
29/06/2009	3 CUSTANCE HOUSE	1BGFF	PRIVATE	26/06/2009	23/07/2009	01/07/2009	PREV. H/L	30804	GOLD	27/07/2009	89623	28	
OTTERY ST MARY													
08/06/2009	11 SPENCER COURT	2BFFF	TRANSFER	08/06/2009	16/07/2009				GOLD	20/07/2009		42	
29/06/2009	12 SPENCER COURT	2BFFF	DECEASED	30/06/2009	23/07/2009		WAIT LIST	27786	GOLD	27/07/2009	108125	28	
25/05/2009	28 MOSSOP CLOSE	1BB	PRIVATE	26/05/2009	16/07/2009		WAIT LIST		GOLD	20/07/2009		56	
										TOTAL	5	203	
SHELTERED PROPERTIES													
VOID DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RTNED TO OFFICE	RTN FROM REPAIRS		REASON FOR OFFER	APP. REF	BANDING	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	
EXMOUTH													
01/06/2009	22 DRAY COURT	1BFFF	DECEASED	26/05/2009	09/07/2009		TRANSFER	29489	GOLD	13/07/2009	72573	42	
SEATON													
15/06/2009	2 MANOR CLOSE	1BGFF	PRIVATE	09/06/2009	15/07/2009		WAIT LIST		SILVER	20/07/2009		35	
SIDMOUTH													
22/06/2009	3 WHITTON COURT	1BGFF	CAREHOME	13/05/2009	23/07/2009		HP - MEDICAL	24763	GOLD	27/07/2009	125721	35	
										TOTAL	3	112	
18/05/2009	29 LAWN VISTA	2BGFF	TRANSFER	15/05/2009	09/07/2009	10/06/2009	WAIT LIST	22739	GOLD	13/07/2009	120305	56	4
02/03/2009	6 ST GEORGES AVENUE	2BB	TRANSFER	01/03/2009	15/07/2009		DOWNSIZE	26210	GOLD	27/07/2009	51518	147	11
08/02/2009	16 FORTON ROAD	1BB	DECEASED	28/01/2009	09/07/2009		PREV. H/L	20012	GOLD	13/07/2009	73036	155	4
09/03/2009	15 KAY CLOSE	1BB	DECEASED	17/03/2009	12/06/2009		TRANSFER	31276	GOLD	06/07/2009		119	4
										TOTAL	4	477	23

Total days **792**
 Total voids **12**
 Average days **66**

Total days **338**
 Total voids **12**
 Average days **28**

Void Properties Aug 09

VOID DATE - MONDAY DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RTNED TO OFFICE/SENT TO REPAIRS	RTN FROM REPAIRS	OFFER TYPE	REASON FOR OFFER	APP. REF	BANDING	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	BVPI Days
BUDLEIGH SALTERTON													
22/06/2009	33 QUEENS ROAD	1BGFF	DECEASED	05/06/2009	30/07/2009	ADVERT	WAIT LIST	27566	GOLD	03/08/2009	61978	42	
EXMOUTH													
18/05/2009	162 SALTERTON ROAD	2BFFF	PRIVATE	03/06/2009	30/07/2009	ADVERT	WAIT LIST	21911	GOLD	03/08/2009	85061	77	
15/06/2009	6 ADMIRALS WALK	3BH	TRANSFER	16/06/2009	30/07/2009	ADVERT	TRANSFER	22750	GOLD	03/08/2009	67147	49	
06/07/2009	FLAT 7, 25 CHESHIRE RD	2BFF&GG	PRIVATE	02/06/2009	13/08/2009	ADVERT	WAIT LIST	23712	GOLD	17/08/2009	70411	42	
SIDFORD													
06/07/2009	126 LOWER BROOK MEADOW	2BSFF	TRANSFER	03/07/2009	12/08/2009	ADVERT	HOMELESS	28739	GOLD	17/08/2009	118168	42	
TOTAL											5	252	
SHELTERED PROPERTIES													
VOID DATE ADDRESS TYPE OF PROP REASON FOR VOID KEYS RTNED TO OFFICE RTN FROM REPAIRS OFFER TYPE REASON FOR OFFER APP. REF BANDING LET DATE PROPERTY REFERENCE CODE VOID DAYS													
BUDLEIGH SALTERTON													
22/06/2009	18 CHAPEL STREET	1BGFF	TRANSFER	19/06/2009	06/08/2009	ADVERT	MEDICAL TRANSFER	30136	GOLD	10/08/2009	59414	49	
EXMOUTH													
13/07/2009	27 MORGAN COURT	1BTFF	PRIVATE	10/07/2009	06/08/2009	ADVERT	WAIT LIST	30209	GOLD	10/08/2009	79523	28	
06/07/2009	5 DRAY COURT	2BFFF	TRANSFER	09/07/2009	13/08/2009	ADVERT	HOMELESS	31818	GOLD	17/08/2009	72408	42	
13/07/2009	63 ST JOHNS ROAD	1BB	DECEASED	10/07/2009	13/08/2009	ADVERT	MEDICAL-WAIT LIST	23799	GOLD	17/08/2009	84595	35	
13/07/2009	8 BURNSIDE	1BB	DECEASED	02/07/2009	20/08/2009	ADVERT	MEDICAL-WAIT LIST	31003	PRIORITY	24/08/2009	68704	42	
HONITON													
22/06/2009	10 TUCKER COURT	1BFFF	DECEASED	22/06/2009	30/07/2009	ADVERT	WAIT LIST	31239	GOLD	03/08/2009	95103	42	
		2BGFF	DECEASED										
LYMPSTONE													
20/07/2009	12 CHURCHILL COURT	1BFFF	DECEASED	20/07/2009	13/08/2009	ADVERT	WAIT LIST	27771	GOLD	17/08/2009	101543	28	
MUSBURY													
27/07/2009	12 NORTHFIELD	2BB	PRIVATE	27/07/2009	19/08/2009	ADVERT	TRANSFER	32266	GOLD	24/08/2009	103694	28	
NEWTON POPPLEFORD													
13/07/2009	10 MILLMOOR VALE	2BB	DECEASED	09/07/2009	13/08/2009	ADVERT	WAIT LIST	26274	GOLD	17/08/2009	104399	35	
SIDFORD													
29/06/2009	19 SOUTH LAWN	1BFFF	PRIVATE	22/06/2009	05/08/2009	ADVERT	WAIT LIST	17608	GOLD	10/08/2009	118584	42	
27/07/2009	28 SOUTH LAWN	1BGFF	DECEASED	27/07/2009	12/08/2009	ADVERT	PREV. H/L	29864	GOLD	17/08/2009	118675	21	
SIDMOUTH													
29/06/2009	59 LYMEBOURNE PARK	2BFFF	DECEASED	18/06/2009	05/08/2009	ADVERT	WAIT LIST	31368	GOLD	10/08/2009	121074	42	
TOTAL											12	434	
LONG TERM VOIDS													
23/03/2009	6 FOXHILL	3BH	DECEASED	22/06/2009	05/08/2009	ADVERT	MEDICAL-WAIT LIST	25420	GOLD	10/08/2009	47070	140	4
08/06/2009	44 ST PAULS ROAD	2BFFF	EVICTED	08/06/2009	12/08/2009	ADVERT	WAIT LIST	30246	GOLD	17/08/2009	99674	70	4
09/02/2009	6 MOUNTAIN CLOSE	1BGFF	PRIVATE	10/05/2009	06/08/2009	ADVERT	WAIT LIST	21930	GOLD	10/08/2009	80884	182	4
02/02/2009	6 MORGAN COURT	3BGFF	TRANSFER	09/02/2009	10/08/2009	DIRECT	MEDICAL-TRANSFER	22916	GOLD	10/08/2009	N/K	189	0
25/05/2009	56 HAREPATH ROAD	1BGFF	PRIVATE	19/05/2009	05/08/2009	ADVERT	MEDICAL WAIT LIST	31620	GOLD	10/08/2009	112695	77	4
25/05/2009	17 POWELL CLOSE	1BFFF	DECEASED	03/06/2009	29/07/2009	DIRECT	PREV. H/L	19665	GOLD	10/08/2009	113443	77	12
TOTAL											6	735	28

Total days **1421**
 Total voids **23**
 Average days **62**
 Total days **714**
 Total voids **23**
 Average days **31**

Void Properties - September 2009

VOID DATE - MONDAY DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RETURNED TO OFFICE	RETURNED FROM CONTRACT'	OFFER TYPE	ACC VIEWING/ INSPECTION	REASON FOR OFFER	APP. REF	BANDING	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	BVPI DAYS
AXMINSTER														
27/07/2009	5 ST DAVIDS DRIVE	3BH	PRIVATE	27/07/2009	23/09/2009	ADVERT	11/08/2009	TRANSFER	23648	GOLD	23/09/2009	51125	58	
EXMOUTH														
10/08/2009	19 JARVIS CLOSE	2BB	DECEASED	07/08/2009	10/09/2009	ADVERT	12/08/2009	TRANSFER	30281	GOLD	21/09/2009	76193	42	
03/08/2009	7 SENATE COURT	2BGFF	TRANSFER	03/08/2009	03/09/2009	ADVERT	11/08/2009	TRANSFER	32342	GOLD	07/09/2009	87996	35	
HONITON														
06/07/2009	17 WHITEBRIDGES	2BFFF	PRIVATE	06/07/2009	27/08/2009	ADVERT	24/07/2009	WAIT LIST	27629	GOLD	07/09/2009	96017	63	
06/07/2009	2 STUDLEY HOUSE	2BFFF	EVICTED	03/07/2009	08/09/2009	ADVERT	24/07/2009	WAIT LIST	27657	SILVER	14/09/2009	94968	70	
27/07/2009	36 WESTCOTT WAY	2BB	PRIVATE	27/07/2009	08/09/2009	ADVERT	31/07/2009	TRANSFER	26177	GOLD	14/09/2009	95596	49	
TOTAL												7	317	

<u>SHELTERED PROPERTIES</u>	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RTNED TO OFFICE	RTN FROM REPAIRS	OFFER TYPE		REASON FOR OFFER	APP. REF	BANDING	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	
VOID DATE														
BUDLEIGH SALTERTON														
03/08/2009	16 GREENHAVEN	1BFFF	DECEASED	03/08/2009	03/09/2009	ADVERT	06/08/2009	WAIT LIST	28003	GOLD	07/09/2009	59972	35	
03/08/2009	7 GREENHAVEN	1BGFF	DECEASED	03/08/2009	03/09/2009	ADVERT	06/08/2009	TRANSFER	31971	SILVER	07/09/2009	59881	35	
BROADCLYST														
03/08/2009	23 BROADVIEW	1BB	PRIVATE	19/08/2009	03/09/2009	ADVERT	12/08/2009		30851	SILVER	07/09/2009	57443	35	
EXMOUTH														
07/09/2009	24 SUMMER CLOSE			04/09/2009	24/09/2009	ADVERT	15/09/2009	WAIT LIST	30357	GOLD	28/09/2009	118168	21	
10/08/2009	16 DRAY COURT	2BSFF	TRANSFER	04/08/2009	24/09/2009	ADVERT	24/08/2009	WAIT LIST	24404	GOLD	28/09/2009	72515	49	
24/08/2009	17 BIDMEAD	2BB	DECEASED	24/08/2009	24/09/2009	ADVERT	24/08/2009	PREV/ H/L	29818	GOLD	28/09/2009	88462	35	
03/08/2009	19 FRASER ROAD	1BB	DECEASED	03/08/2009	22/09/2009	ADVERT	11/08/2009	MEDICAL-WAIT LIST	27413	GOLD	28/09/2009	73276	56	
SEATON														
17/08/2009	16 MANOR CLOSE	1BGFF	TRANSFER	14/08/2009	23/09/2009	ADVERT	03/09/2009		32351	GOLD	28/09/2009	113297	42	
07/09/2009	66 HAREPATH ROAD	1BGFF	PRIVATE	03/08/2009	21/09/2009	ADVERT	11/09/2009		32359	GOLD	28/09/2009	112748	21	
27/07/2009	1 MANOR CLOSE	1BFFF	PRIVATE	16/07/2009	02/09/2009	ADVERT	28/08/2009		31604	SILVER	07/09/2009	113144	42	
SIDMOUTH														
10/08/2009	50 LYMEBOURNE PARK	2BGFF	DECEASED	03/08/2009	02/09/2009	ADVERT	12/08/2009	WAIT LIST	32289	GOLD	07/09/2009	120989	28	
TOTAL												11	399	
COT														
12/01/2009	26 PHEAR AVENUE	3BH	DECEASED	24/02/2009	09/09/2009	ADVERT	N/A	TRANSFER	26135	GOLD	14/09/2009	83298	245	5
27/07/2009	61 NORTH STREET	2BH	PRIVATE	30/06/2009	14/09/2009	ADVERT	03/07/2009	HOMELESS	31720	GOLD	21/09/2009	49372	56	7
17/08/2009	20 ALBION COURT	2BSFF		11/08/2009	18/09/2009	ADVERT	N/A	MEDICAL-WAIT LIST	27192	GOLD	21/09/2009	88235	35	3
TOTAL												3	336	13

Total days	1052
Total voids	21
Average days	50
Total days	729
Total voids	21
Average days	35

Void Properties - October 2009

VOID DATE - MONDAY DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RTNED TO OFFICE/SENT TO REPAIRS	RTN FROM REPAIRS	ACC VIEWING AND INSPECTION	REASON FOR OFFER	NAME OF APPLICANT	APP. REF	BANDING	REASON FOR REFUSAL	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	BVPI DAYS
AXMINSTER															
14/09/2009	17 RIDGEWAY COURT	1BFFF	PRIVATE	14/09/2009	22/10/2009	19/08/2009	PREV. H/L	WALKER	29109	GOLD		26/10/2009	50344	42	
21/09/2009	11A BOXFIELD ROAD	1BGFF	PRIVATE	26/08/2009	30/09/2009	04/09/2009	WAIT LIST	FULLER	31709	GOLD		05/10/2009	45801	14	
BUDLEIGH SALTERTON															
23/08/2009	24 MOORMEAD	3BH	PRIVATE	13/08/2009	08/10/2009	26/08/2009	TRANSFER	MOORS	30420	GOLD		12/10/2009	61056		
14/09/2009	31 MOORMEAD	2BFFF	PRIVATE	14/09/2009	15/10/2009		WAIT LIST	EDWARDS	28144	GOLD		26/10/2009	61121	42	
EXMOUTH															
17/08/2009	2 SENATE COURT	2BFFF	TRANSFER	11/08/2009	22/10/2009		WAIT LIST	THORPE	30471	GOLD		26/10/2009	87941	70	
28/09/2009	5, 24 CHESHIRE ROAD	2BFFF&G	PRIVATE	20/08/2009	22/10/2009	NOT DONE	WAIT LIST	WALTERS	32132	GOLD		26/10/2009	70271	28	
HONITON															
28/09/2009	18 LEE CLOSE	2BSFF	TRANSFER	28/09/2009	19/10/2009	30/09/2009	WAIT LIST	QUICK	30269	GOLD		19/10/2009	92666	21	
KILMINGTON															
07/09/2009	15 HILLCREST EX13 7RY	2BB	PRIVATE	25/08/2009	07/10/2009	09/09/2009	TRANSFER	WATERS	30858	PRIORITY		12/10/2009	100795	35	
MUSBURY															
24/08/2009	20 NORTHFIELD	2BFFF	TRANSFER	24/08/2009	30/09/2009	04/09/2009	WAIT LIST	KERLE	30684	GOLD		05/10/2009	103773	42	
OTTERY ST MARY															
17/08/2009	8 CHURCH VIEW	1BFFF	TRANSFER	17/08/2009	01/10/2009	25/08/2009	WAIT LIST	MCCULLAGH	30422	GOLD	YES				
							WAIT LIST	COX	31352	GOLD	YES				
17/08/2009							PREV. H/L	SHIRES	30621	GOLD		05/10/2009	N/K	49	
SIDFORD															
12/10/2009	116 LOWERBROOK MEADOW	2B2FF	TRANSFER	09/10/2009	22/10/2009	09/09/2009	MEDICAL-WAI	BASTIN	28066	GOLD		26/10/2009	118065	14	
STOKE CANON															
12/10/2009	5 HIGH STREET	1BFFF	TRANSFER	09/10/2009	22/10/2009	WAIT LIST	TRANSFER	CHANEY	32186	GOLD		26/10/2009	127004	14	
												TOTAL	12	371	
SHELTERED PROPERTIES															
VOID DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RTNED TO OFFICE	RTN FROM REPAIRS	ACC VIEWING AND INSPECTION	REASON FOR OFFER	NAME OF APPLICANT	APP. REF	BANDING	REASON FOR REFUSAL	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	BVPI DAYS
COLYTON															
07/09/2009	11 ST ANDREWS ORCHARD	2BB	PRIVATE	04/09/2009	07/10/2009	07/09/2009	WAIT LIST	CARTER	28906	GOLD		12/10/2009	65618	35	
EXMOUTH															
31/08/2009	31 BURNSIDE	1BB	TRANSFER	28/08/2009	08/10/2009	03/09/2009	DIRECT	STANLEY	28492	GOLD		12/10/2009	68915	42	
SEATON															
14/09/2009	14 POWELL CLOSE	1BGFF	PRIVATE	14/09/2009	07/10/2009	16/09/2009	TRANSFER	ROBERTS	30552	GOLD		12/10/2009	113417	28	
												TOTAL	3	105	
COT DELAYS															
23/08/2009	5 POWELL CLOSE	BEDSIT	EVICTED	19/08/2009	22/10/2009	27/08/2009	HOMELESS	SNELL	32271	GOLD		26/10/2009	113340	64	4
07/07/2009	5 MOSSOP CLOSE	1BFFF	TRANSFER	13/07/2009	01/10/2009	25/08/2009	TEMP	KNAPPMAN	21400	GOLD		05/10/2009	107470	90	4
23/11/2008	11 HILLSIDE	3BH	EVICTED	16/02/2009	30/09/2009	N/A	MEDICAL-WAI	REED	30239	GOLD		05/10/2009	110166	316	4
												TOTAL	3	470	12

Total days	946
Total voids	18
Average days	53
Total days	488
Total voids	18
Average days	27

Void Properties - November 2009

VOID DATE - MONDAY DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RTNED TO OFFICE/SENT TO REPAIRS	RTN FROM CONTRACTO R	ACC VIEWING AND INSPECTION	REASON FOR OFFER	APP. REF	BANDING	REASON FOR REFUSAL	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	BVPI
AXMINSTER														
19/10/2009	45 ST ANDREWS DRIVE	2BH	DECEASED	08/10/2009	26/11/2009	21/10/2009	WAIT LIST	26008	GOLD		30/11/2009	20860	42	
BUDLEIGH SALTERTON														
26/10/2009	24 QUEENS ROAD	1BFFF	PRIVATE	26/10/2009	19/11/2009	03/11/2009	WAIT LIST	30380	GOLD		23/11/2009	61887	28	
EXMOUTH														
27/09/2009	53 GREEN CLOSE	3BH	DECEASED	12/10/2009	19/11/2009	29/09/2009	WAIT LIST	23423	GOLD		23/11/2009	75263	57	
12/10/2009	FLAT 7, 24 CHESHIRE RD	2BFFF&G	TRANSFER	13/10/2009	05/11/2009	14/10/2009	WAIT LIST	27976	GOLD		16/11/2009	70297	35	
HONITON														
05/10/2009	25 WHITEBRIDGES	2BGFFF	WAIT LIST	05/10/2009	28/10/2009	07/10/2009	WAIT LIST	22712	GOLD		02/11/2009	96124	28	
26/10/2009	43 DOWELL STREET	3BH	DECEASED	19/10/2009	19/11/2009	20/10/2009	WAIT LIST	29675	GOLD		23/11/2009	89912	28	
20/09/2009	13 LIVERMORE ROAD	3BH	PRIVATE	08/09/2009	16/11/2009	20/10/2009	WAIT LIST	22506	GOLD		23/11/2009	92939	64	
26/10/2009	16 ST PAULS ROAD	1BGFF	TRANSFER	26/10/2009	18/11/2009	25/10/2009	TEMP	31811	GOLD		30/11/2009	99492	35	
MUSBURY														
18/09/2009	9 NORTHFIELD	2BH	TRANSFER	26/10/2009	26/11/2009	14/10/2009	WAIT LIST	32383	SILVER		30/11/2009	103668		
OTTERY ST MARY														
26/10/2009	7 ST SAVIOURS ROAD	1BB	DECEASED	25/10/2009	26/11/2009	24/11/2009	WAIT LIST	26759	SILVER		30/11/2009	107987	35	
12/10/2009	2 MOSSOP CLOSE	1BB	DECEASED	14/09/2009	05/11/2009	13/10/2009	WAIT LIST	21501	GOLD		30/11/2009	107444	49	
REWE														
16/11/2009	3 CROSS PARK	3BH	PRIVATE	14/10/2009	19/11/2009	03/11/2009	PREV. H/L	32182	GOLD		23/11/2009	111017	7	
SIDFORD														
07/09/2009	20 LOWERBROOK MEADOW	4BH	TRANSFER	08/09/2009	04/11/2009	20/08/2009	TRANSFER	26103	GOLD		09/11/2009	117762	63	
12/10/2009	105 LOWERBROOK MEADOW	3BB	ABANDONED	14/09/2009	12/11/2009	26/10/2009	WAIT LIST	30525	GOLD		16/11/2009	117956	35	
TALATON														
05/10/2009	3 ORCHARD CLOSE	2BB	TRANSFER	05/10/2009	05/11/2009	07/10/2009	WAIT LIST	30497	GOLD		09/11/2009	127286	35	
											TOTAL	19	541	
SHELTERED PROPERTIES														

VOID DATE - MONDAY DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RTNED TO OFFICE	RTN FROM REPAIRS	ACC VIEWING AND INSPECTION	REASON FOR OFFER	APP. REF	BANDING	REASON FOR REFUSAL	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS
AXMINSTER													
28/09/2009	16 POPLAR MOUNT	1BFF	DECEASED	15/09/2009	28/10/2009	30/09/2009	WAIT LIST	32192	GOLD		02/11/2009	50146	35
EXMOUTH													
20/09/2009	28 MORGAN COURT	1BFFF	DECEASED	20/09/2009	26/11/2009	07/10/2009	WAIT LIST	28700	GOLD		30/11/2009	79536	71
28/09/2009	19 VILLAGE CLOSE	1BGFF	DECEASED	18/09/2009	29/10/2009	06/10/2009	MEDICAL-WAIT	23492	GOLD		30/11/2009	86602	63
28/09/2009	20 CHURCHILL ROAD	1BB	DECEASED	28/09/2009	29/10/2009	07/10/2009	MEDICAL-WAIT	29479	GOLD	REFUSED			
	2nd applicant						WAIT LIST	31476	GOLD		02/11/2009	70648	35
31/08/2009	4 CHURCHILL ROAD	1BB	TRANSFER	24/08/2009	20/11/2009	22/09/2009	MEDICAL-	28008	GOLD		23/11/2009	70412	35
HONITON													
18/10/2009	50 WESTCOTT WAY	2BFFF	DECEASED	12/10/2009	26/11/2009	21/10/2009	HOMELESS	32328	GOLD		30/11/2009	95736	43
14/09/2009	9 WESTCOTT WAY	2BFFF	TRANSFER	14/09/2009	02/11/2009	18/09/2009	TRANSFER	30579	GOLD	REFUSED			
	2nd applicant						DIRECT-MEDICAL	32066	GOLD	REFUSED			
	3rd applicant						HOMELESS	31749	GOLD	STAIRS			
	4th applicant						PRE. H/L	31764	BRONZE		09/11/2009	95327	56
SEATON													
26/10/2009	27 POWELL CLOSE	2BGFF	PRIVATE	01/10/2009	26/11/2009	27/10/2009	TRANSFER	29278	GOLD		30/11/2009	113549	35
SIDMOUTH													
28/09/2009	92 LYMEBOURNE PARK	1BGFF	PRIVATE	11/09/2009	28/10/2009	29/09/2009	WAIT LIST	31683	GOLD		02/11/2009	121402	35
19/10/2009	85 LYMEBOURNE PARK	BEDSIT	PRIVATE	19/10/2009	18/11/2009		PRE. H/L	32415	GOLD		23/11/2009	121335	35
COT DELAYS											TOTAL	11	443
13/09/2009	5 WESTON CLOSE	3BH	DECEASED	27/08/2009	26/11/2009	19/08/2009	PRIORITY CARD	30951	PRIORITY		30/11/2009	58662	78
21/09/2009	45 PHEAR AVENUE	3BH	TRANSFER	21/09/2009	19/11/2009	22/09/2009	WAIT LIST	21622	GOLD		23/11/2009	83483	63
06/09/2009	12 COLLETON WAY	3BH	TRANSFER	03/09/2009	26/11/2009	10/09/2009	WAIT LIST	26152	GOLD		30/11/2009	71370	85
14/09/2009	6 WADE CLOSE	2BH	TRANSFER	15/09/2009	12/11/2009	22/10/2009	WAIT LIST	27457	GOLD		16/11/2009	87503	63
12/10/2009	14 NELSON DRIVE	3BH	TRANSFER	12/10/2009	19/11/2009	13/10/2009	WAIT LIST	23219	GOLD		30/11/2009	81409	49
07/09/2009	8 HIGHER SPRING GARDENS	3BH	PRIVATE	08/09/2009	12/11/2009	08/09/2009	WAIT LIST	23364	GOLD		16/11/2009	106232	70
07/09/2009	10 TALEFORD VILLAS	3BH	DECEASED	05/08/2009	05/11/2009	27/08/2009	WAIT LIST	23728	GOLD		09/11/2009	108620	63
27/09/2009	18 DRAY COURT	1BSFF	DECEASED	27/09/2009	26/11/2009	06/10/2009	WAIT LIST	28831	GOLD		30/11/2009	72531	64
											Total	8	535

4
4
4
4
11
4
4
4
39

Total days	1519
Total voids	30
Average days	51
Total days	1023
Total voids	30
Average days	34

Void Properties - November 2009

Void Properties - December 2009

VOID DATE - MONDAY DATE	ADDRESS	TYPE OF PROP	REASON FOR VOID	KEYS RETURNED TO OFFICE	RTN FROM REPAIRS	ACC VIEWING AND INSPECTION	REASON FOR OFFER	APP. REF	BANDING	REASON FOR REFUSAL	LET DATE	PROPERTY REFERENCE CODE	VOID DAYS	BVPI DAYS
AXMINSTER														
30/11/2009	6 RIDGEWAY COURT	1BFFF	TRANSFER	30/11/2009	23/12/2009	01/12/2009	WAIT LIST	21810	GOLD		28/12/2009	50237	28	
EXMOUTH														
02/11/2009	9 BONNERS CAUSEWAY	1BFFF	TRANSFER	02/11/2009	10/12/2009	03/11/2009	WAIT LIST	32367	SILVER		14/12/2009	45314	42	
26/10/2009	FLAT 9, 23 CHESHIRE ROAD	2BSFF	PRIVATE	26/10/2009	10/12/2009	16/11/2009	WAIT LIST	31515	GOLD		14/12/2009	70193	49	
OTTERY ST MARY														
27/12/2009	1 ST SAVIOURS	1BB	PRIVATE	30/11/2009	17/12/2009	17/12/2009	DECANT	31495	PRIORITY		21/12/2009	107951	-6	
SIDMOUTH														
09/11/2009	15 SEDEMUDA CLOSE	3BH	TRANSFER	09/11/2009	16/12/2009	10/11/2009	WAIT LIST	29884	GOLD		21/12/2009	126244	42	
TOTAL												5	155	
SHELTERED PROPERTIES														
VOID DATE - MONDAY DATE														
AXMINSTER														
16/11/2009	24 ST GEORGES	2BB	DECEASED	16/11/2009	14/12/2009	08/12/2009	WAIT LIST	32060	GOLD		21/12/2009	51518	35	
EXMOUTH														
29/11/2009	37 LIVERTON CLOSE	1BGFF	TRANSFER	26/11/2009	17/12/2009	01/12/2009	WAIT LIST	29838	GOLD		21/12/2009	77524	22	
22/11/2009	15 DRAY COURT	1BFFF	TRANSFER	22/11/2009	17/12/2009	24/11/2009	HOMELESS	31749	GOLD		21/12/2009	72502	29	
30/11/2009	9 JARVIS CLOSE	3BB	TRANSFER	30/11/2009	14/12/2009	01/12/2009	TRANSFER	30729	GOLD		21/12/2009	76099	21	
01/11/2009	35 NASMITH CLOSE	1BB	PRIVATE	23/10/2009	03/12/2009	04/11/2009	TRANSFER	32283	GOLD		07/12/2009	81269	36	
15/11/2009	93 BURNSIDE	1BB	PRIVATE	15/11/2009	10/12/2009	17/11/2009	TRANSFER	32141	GOLD		14/12/2009	69527	29	
15/11/2009	81 HALSDON AVENUE	1BB	PRIVATE	17/11/2009	03/12/2009	17/11/2009	TRANSFER	27090	GOLD		19/12/2009	75763	34	
HONITON														
15/11/2009	26 WESTCOTT WAY	1BGFF	PRIVATE	15/11/2009	09/12/2009	25/11/2009	HOMELESS	26330	GOLD		14/12/2009	95492	29	
02/11/2009	21 DUNNING COURT	1BFFF	PRIVATE	02/11/2009	16/12/2009	18/11/2009	TRANSFER	18923	GOLD		21/12/2009	100446	49	
MUSBURY														
26/10/2009	28 NORTHFIELDS	2BB	DECEASED	26/10/2009	02/12/2009	27/10/2009	HOMELESS	27428	GOLD		07/12/2009	103852	42	
TOTAL												10	326	
COT DELAYS														
19/10/2009	16 FOXHILL	3BH	DECEASED	19/10/2009	02/12/2009	21/10/2009	WAIT LIST	24846	GOLD		07/12/2009	47190	49	5
23/08/2009	1 NEW COTTAGES	3BH	DOWNSIZE	06/10/2009	02/12/2009	06/10/2009	TRANSFER	29500	GOLD		07/12/2009	45038	106	5
01/11/2009	23 DRAY COURT	2BSFF	PRIVATE	05/10/2009	10/12/2009	03/11/2009	HOMELESS	24873	SILVER		14/12/2009	72586	43	4
25/10/2009	61 JERRARD CLOSE	3BH	DECEASED	02/11/2009	16/12/2009	04/11/2009	WAIT LIST	21611	GOLD		21/12/2009	90786	57	5
TOTAL												5	255	19

Total days	736
Total voids	20
Average days	37
Total days	500
Total voids	20
Average days	25