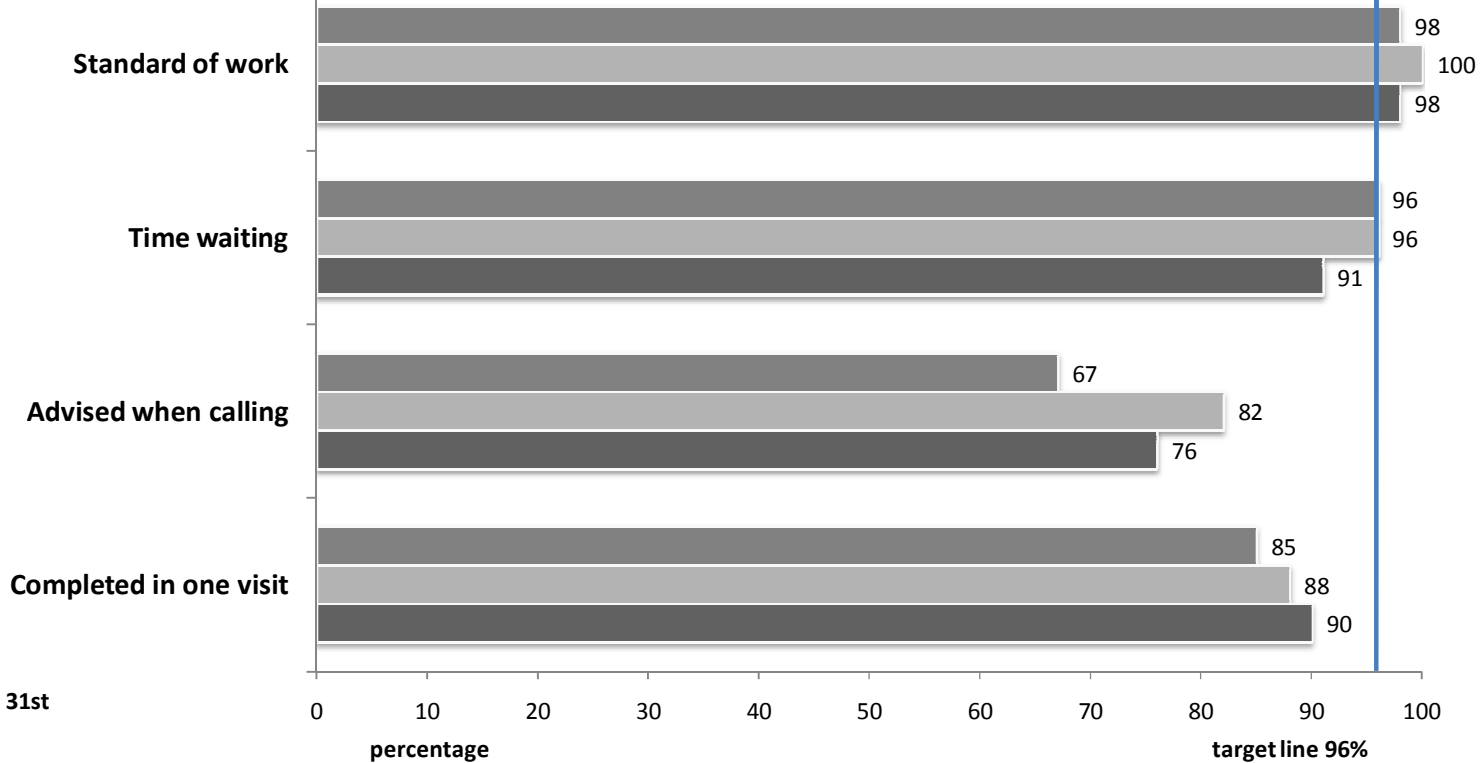


Connaught 2008-09

Local Performance Indicator L50 I=1 day E = 3 days U = 7 days



Tenant Satisfaction U = 7 days P = 21 days N = 42 days



■ (3) Mar 09
■ (2) Feb 09
■ (3) 1st April - 31st March

percentage

target line 96%