## Have your say!

Cranbrook Development Plan: Issues and Options 2016



- It's easy to find out more and complete this questionnaire online at:

# www.eastdevon.gov.uk/cranbrook

- Alternatively, you can complete this paper copy and return it to us. Once you've completed the questionnaire please send it back to us in the pre-paid envelope provided or hand deliver it to the Cranbrook Team upstairs in the Younghayes Centre, 169 Younghayes Road, Cranbrook during normal office hours.

#### We need all responses back by 25 July 2016.

- This questionnaire is for residents, the public and also other interested parties, organisations and stakeholders.
- If there are any questions or sections you can't answer or don't want to answer please feel free to leave them blank.
- The questionnaire has 46 questions and will take roughly 35 minutes to complete, depending on how much of it you fill in and how many comments you make.
- Please continue your comments on a separate sheet of paper if necessary, refer to question numbers so we know which question your comments need adding to. Please attach any extra sheets to your completed questionnaire.

You don't have to complete this form, you can also make any comments by e-mail to plancranbrook@eastdevon.gov.uk or by post to Communications, East Devon District Council, Knowle, Station Road, Sidmouth, EX10 8HL or hand deliver your letter to the Cranbrook Team upstairs in the Younghayes Community Centre, 169 Younghayes Road, Cranbrook during normal office hours.

Please look at the accompanying documents when filling the questionnaire in or sending us your comments, all of these are available:

- online: www.eastdevon.gov.uk/cranbrook
- at East Devon District Council's main offices at Knowle, Station Road, Sidmouth, EX10 8HL during office hours
- in the entrance area of the Younghayes Centre, 169 Younghayes Road, Cranbrook during office hours
- at our events, further details at www.eastdevon.gov.uk/cranbrook

If you would like a copy of any of the questionnaire or consultation documents on paper, in large print or any other format please call us on (01395) 517569 or e-mail plancranbrook@eastdevon.gov.uk

Continued over the page...

#### Your personal details

- Full completed questionnaires and any other representations you make will be made available for public inspection at our council offices in Sidmouth on request with personal contact details removed. Contact details of businesses and organisations will not be removed.
- The completed questionnaires and other representations you submit on this document will be kept in full on our files, used in the plan process and may be kept and in use for the lifetime of the Cranbrook Development Plan Document and beyond.
- If you give us your contact details we will use these to keep you informed throughout the production of the Cranbrook Development Plan Document.

By submitting completed questionnaires and any other representations to us you are giving your consent for your completed questionnaires and any other representations to be kept, used and made available in this way. If you feel yours needs to be treated confidentially and not be made available in this way, please contact us.

1. Personal details:	3. If you are completing this questionnaire on
Name:	behalf of someone else please put your own details here (agent details):
Address line 1:	We will then use these contact details for further correspondence.
Address line 2:	Name:
Address line 3:	Address line 1:
Address line 4:	Address line 2:
Postcode:	Address line 3:
Phone number:	Address line 4:
E-mail address, please write	Postcode:
in BLOCK CAPITALS:	Phone number:
2. Are you filling this questionnaire in on behalf of an organisation?	E-mail address,
Yes	please write in BLOCK CAPITALS:
No - please move onto question 3  Your job	Job title (if relevant):
title:  Organis ation:	Organisatio n (if relevant):

<b>Vision</b> - pages 22 to 23			
4. Do you agree with the proposed vision for Cranbrook?			
☐ Yes ☐ No			
If yes, please tell us why you agree with it:			
yes, pieuse ten us why you agree with it.			
If no, please tell us how you would improve it:			
Objectives pages 24 to 22			
Objectives - pages 24 to 33			
5. Do you agree or disagree with each of the objectives?			
5a. Do you agree or disagree with each of the objectives for health ar	nd wellbe	ing?	
	Agree	Disagree	Don't know / unsure
4.a.1. Health and wellbeing is integrated into all parts of the town.	Agree	Disagree	
4.a.2. A balanced, active community with the best health and wellbeing			
outcomes in the UK.			
4.a.3. A town that is designed to help prevent long-term health conditions such as obesity and depression from developing.			
4.a.4. From the start new technology helps health and wellbeing services work together to provide the most effective services.			
4.a.5. The best outdoor environment for everyone, including the young and vulnerable.			
5b. Do you agree or disagree with each of the objectives for culture,	sport and	communit	y?
	Agree	Disagree	Don't know / unsure
4.b.1. A supportive, balanced, diverse community with community, sport and cultural facilities for everyone.			
4.b.2. Strong cultural and community activity that brings the community together and attracts people in to the town.			
4.b.3. A range of flexible community buildings and spaces that enable the community to interact as and when they wish.			
4.b.4. A town that supports and encourages local creative projects.			
4.b.5. Schools that are at the heart of the community.			
4.b.6. Sports activities are accessible to all, part of the fabric and community of Cranbrook.			

5c. Do you agree or disagree with each of the objectives for economy	and ent	erprise?	
	Agree	Disagree	Don't know / unsure
4.c.1. Cranbrook secures its identity as as a small enterprise town with a successful business community which is recognised for identifying new business opportunities.			
4.c.2. Cranbrook residents are encouraged to start their own small businesses within the town.			
4.c.3. External businesses are attracted to Cranbrook because it is a thriving and vibrant town.			
4.c.4. All residents can access excellent education to develop the skills they need to fulfil their ambitions.			
4.c.5. Vibrant town and neighbourhood centres which are busy and successful both in the day and evening.			
5d. Do you agree or disagree with each of the objectives for energy a	nd climat	te change?	
	A =====	Diagraga	Don't know /
4.d.1. Reduce the amount of harmful greenhouse gases Cranbrook sends into	Agree	Disagree	unsure
the atmosphere by being more energy efficient and making greater use of renewable energy.			
4.d.2. Be fully informed and prepared for the effects and impact of climate change.			
4.d.3. Encourage residents to minimise their carbon footprint by using public transport, walking and cycling and reducing the energy they use.			
4.d.4. To encourage the purchasing of local goods and materials by residents and developers and ensure waste is recycled wherever possible.			
5e. Do you agree or disagree with each of the objectives for transport	?		
		Di	Don't know /
4 o 1. An integrated, accordinated transport evetem analyting people to mayo	Agree	Disagree	unsure
4.e.1. An integrated, coordinated transport system enabling people to move easily within Cranbrook and to its neighbours and beyond.			
4.e.2. Have as many public transport routes and services as possible and make walking and cycling around the town as easy as possible.			
4.e.3. Reduce car use by making public transport, walking and cycling attractive alternatives.			
4.e.4. Be ready for future developments in transport technology.			
5f. Do you agree or disagree with each of the objectives for landscape	e and bio	diversity?	
	Agroo	Diaggrap	Don't know /
4.5.4. Overhand, has bink suglike accessible watered suggests	Agree	Disagree	unsure
4.f.1. Cranbrook has high quality accessible natural green spaces.			
4.f.2. Green spaces and landscape features within and around Cranbrook are linked and have a variety of functions making sure that they are as valuable as possible to the community and wildlife.			
4.f.3. Buildings and open spaces include nesting boxes and other features to create wildlife habitats that the community can also enjoy.			
4.f.4. Features such as ponds and ditches are used to collect storm water and designed so that they help to create attractive streets and open spaces.			

5g. Do you agree or disagree with each of the objectives for design as	nd housii	ng?	
	Agree	Disagree	Don't know / unsure
4.g.1. Buildings and spaces are well designed to make an attractive, thriving town.			
4.g.2. A wide range of homes are available to rent, buy and build.			
4.g.3. Streets are social spaces, connecting people, not just places.			
4.g.4. Spaces and buildings are designed to encourage people to talk to one another, allow people to trade goods and services and can easily be changed to meet the changing needs of the community.			
4.g.5. Spaces and buildings are designed to prevent crime and anti-social behaviour without the need for visible security.			
5h. Do you agree or disagree with each of the objectives for delivery a	and flexik	oility?	
	Agree	Disagree	Don't know / unsure
4.h.1. Cranbrook's delivery will be supported by a clear policy framework in the Local Plan, Cranbrook DPD and Neighbourhood Plans that provide clarity and certainty to developers, communities and other stakeholders.			
4.h.2. Development at Cranbrook recognises the need for change over time and allows flexibility of use and provides opportunity and space for the emerging needs of the community.			
4.h.3. Cranbrook will develop as a sustainable new town, phased to ensure the community's needs can be met both during development and long into the future.			
For example, this could include describing how you would change each of with, or telling us of any you would remove and explaining why you would			lisagree
7. Would you add in any extra objectives?			
Yes No - move onto question 8  If yes, please write the objectives you would add in below:			

### Issues - health and wellbeing pages 38 to 42

Health and wellbeing is an issue that runs throughout the document, and is an issue that comes up in many of the different chapters. The questions in this section are about airport noise as it's an issue that is not covered in other chapters.

B. Airport noise is an issue that affects the future expansion of Cranbrook. Research has found that living in areas where noise is above a certain level is harmful to people's health and wellbeing. The World Health Organisation has recommended a noise limit which, if we were to follow this, would restrict the areas available for development in Cranbrook. Should we follow the noise limits recommended by the World Health Organisation?  Yes No  If yes, please tell us why:
If no, please tell us what alternative noise limits you would apply and why?
9. Please tell us about any suggestions you have for how the negative impact of noise from the airport can be reduced to acceptable levels both within Cranbrook, both in buildings and outdoor spaces?
10. Please tell us about any other comments you have on the health and wellbeing section:  For example, this could include anything you think should be added in, changed or removed.
Issues - culture, community and sport pages 43 to 45
11. Which option would you prefer for sports in Cranbrook, all of which would provide the same number of pitches for a wide range of sports:
Small number of large sports hubs each with shared facilities such as club houses, changing rooms and other spaces for socialising.  Large number of small sports hubs spread throughout Cranbrook, some wouldn't have facilities such as changing rooms, club houses or other spaces for socialising.  One very large sports hub with shared facilities such as changing rooms, club houses and other spaces for socialising.

Please explain your reasons for your answer to question 11:
12. Please tell us about any other comments you have on the culture community and sport
section:
For example, this could include anything you think should be added in, changed or removed.
<b>Issues - economy and enterprise</b> pages 46 to 48
13. Do you think that houses and other buildings and spaces in Cranbrook should be designe
they can meet a variety of different uses in the future, including homes becoming businesses ar
businesses becoming homes?
Please explain your reasons for your answer to question 13:
<b>14.</b> Do you agree or disagree with the following statement; "To enable businesses to start up a grow as and when they are needed in Cranbrook a variety of spaces and buildings should be ma available when and where they are needed."
Agree Disagree
Please explain your reasons for your answer to question 14:
15. Please tell us about any suggestions you have for how a variety of spaces and buildings for
businesses could be made available in Cranbrook where and when they are needed:

Do you think Cranbrook needs the following	in the fu	iture :			
	Yes	No	Don't know unsure		
More main, high street chain shops					
More local independent shops					
More bars, cafes and restaurants					
Banks and building societies					
More estate agents					
More libraries					
More community meeting rooms					
_eisure centres					
More small business units for start up businesses					
arge business units					
Garages for car repairs and servicing, and workshops	$\overline{\Box}$				
Please tell us about anything else you think Cra	nbrook	needs mo	re of or :	any of in the fu	huro:
7. The Local Plan states that 18 hectares of lar	d is nee	ded in Cr	anbrook the town.	for employmen In total this will	t uses be ar
ch as offices, industrial spaces, workshops, shea 27 times the size of Exeter City's football pito	ops thro th at St c option	oughout t lames' Pa would you	he town. I rk. u prefer:	for employmen In total this will	t uses
ch as offices, industrial spaces, workshops, shea 27 times the size of Exeter City's football pitcere are different ways this could happen, which	ops thro	bughout to lames' Pathough Would you would you would you would you will be so the control of the	he town. I rk. u prefer:	In total this will	be an
A large number of small sites for employment spread	ops thro	bughout to lames' Pathough Would you would you would you would you will be so the control of the	he town. I rk. u prefer:	In total this will	be ar
ch as offices, industrial spaces, workshops, she as 27 times the size of Exeter City's football pitoere are different ways this could happen, which  A small number of large areas of employment land.  A large number of small sites for employment spread  Areas of employment land in the town centre and ne	ops thro	bughout to lames' Pathough Would you would you would you would you will be so the control of the	he town. I rk. u prefer:	In total this will	be an
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ch as offices, industrial spaces, workshops, she a 27 times the size of Exeter City's football pitorere are different ways this could happen, which A small number of large areas of employment land.  A large number of small sites for employment spread Areas of employment land in the town centre and ne Other - please write in box below	ops throughout throughout throughout the distribution of the distr	bughout to lames' Parawould you but Cranbro bod centres	he town. I rk. u prefer:	In total this will	be a
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ch as offices, industrial spaces, workshops, she a 27 times the size of Exeter City's football pitolere are different ways this could happen, which A small number of large areas of employment land.  A large number of small sites for employment spread Areas of employment land in the town centre and ne Other - please write in box below  Please explain your reasons for your answer to	d throughout duestion	n the eco	he town. In the rk. In prefer:  book. In created as a second company and the real seco	In total this will s Cranbrook grows d enterprise se	be a

19. Do you agree or disagree with this statement: "More should be Cranbrook uses less energy and make sure the energy it does use couch as sun, wind and water rather than fossil fuels."  Agree Disagree  Please explain your reasons for your answer to question 19:	done to m	ake sure	
20. Do you think it's important to improve or include the following i	in Cronbro	ok2	
20. Do you think it's important to improve or include the following i	iii Cranbro	OK?	Don't know /
Designing layouts of groups of buildings, including homes to make them as energy efficient as possible.	Yes	No	unsure
Designing individual buildings to make them as energy efficient as possible.			
Constructing homes from materials and methods that are more environmentally friendly.			
Improve the insulation of buildings in Cranbrook so they are more energy efficient.			
Encouraging more use of solar panels on roofs in Cranbrook to create electricity and hot water.			
Encouraging use of wind turbines in Cranbrook to create electricity and hot water.			
Encouraging use of green roofs to deliver a wide range of benefits including reducing flood risks, improving biodiversity, keeping Cranbrook cooler in summer and improving the energy efficiency of buildings.			
Encouraging use of air and ground source heat pumps in Cranbrook to create heat by taking energy from the air or the earth.			
Encouraging more use of technology, such as smart meters that allow you to monitor how much electricity you are using.			
Install grey water recycling systems that collect the water you've used in your sinks, dishwashers, showers and baths, and then clean it up and plumb it straight back into your toilet, washing machine and outside tap.			
Please tell us about anything else you think is important to improve Cranbrook to help make the town more energy efficient:	e or includ	de in new	buildings in

#### **Issues - transport** pages 51 to 53

**22.** If road traffic around Cranbrook continues to rise at its current rate there will be a capacity issue which will lead to more traffic queues. Reducing the level of car use is therefore crucial. Do you think it's important to improve or include the following in Cranbrook to reduce the level of car use?

use:			D 11.1 /
	Yes	No	Don't know / unsure
a) Putting the places people need to live, work and have fun near to each other.			
b) Having good quality, safe, attractive walking and cycling routes.			
c) Making sure public transport systems are integrated. For example making sure they work together by having buses that arrive at the train station in time for the trains.			
d) Having more frequent trains.			
e) Having more frequent buses.			
f) Having more of a variety of bus routes.			
g) Using modern technology to encourage more people to use public transport. For example real time information about when public transport will arrive, being able to check on your phone whether public transport is running to time, being able to buy public transport tickets by using a mobile phone app.			
h) Dedicated bus lanes.			
i) Encouraging the use of electric cars by providing charging points.			
j) Encouraging the use of car clubs where members share the ownership of some cars instead of each having your own car.			
k) Encouraging people to car share, giving others a lift when you are going to the same place or taking lifts with others.			
I) Build more roads.			
reduce the level of car use:			
23. Please tell us which three of the list in question 22 you think are or include in Cranbrook, and for each one please tell us why you think important:  Please refer to the letters assigned to each option in question 22 so we knabout. Don't worry about putting them in order.  1:	k it's one	of the thre	ee most
1.			
2:			
3:			

<b>24.</b> Do you think there will be a need for a second railway station in Cranbrook in the future as the east of the town develops and more people live there?
Yes No
Please explain your reasons for your answer to question 24:
<b>25.</b> If a second railway station is provided at Cranbrook where do you think it should be: Please see map on pages 36 and 37 showing the two options
Option 1 Option 2
Please explain your reasons for your answer to question 25:
<b>26.</b> Please tell us about any other comments you have on the transport section: For example, this could include anything you think should be added in, changed or removed.
Issues - landscape and biodiversity pages 54 to 57
Cranbrook has land rising in the north east and in the south west sloping land faces the village of Rockbeare, please see pages 56 and 57. If homes were built on these areas they could be very visible both from within Cranbrook itself and surrounding areas.
27. Do you think homes should be built on the land that rises to the north east of Cranbrook?
Yes No
Please explain your reasons for your answer to question 27:
28. Do you think homes should be built on the sloping land to the south west? This development would be visible from the village of Rockbeare.
Yes No
Please explain your reasons for your answer to question 28:

29. As the document explains, well designed Sustainable Drainage S range of benefits including reducing flood risk, making places more a biodiversity and keeping Cranbrook cooler in the summer. Do you agree or disagree with this statement: "The buildings, roads a should be designed to work together to provide Sustainable Drainage way across all parts of the town."	ttractive, nd open s	increasing spaces in	g Cranbrook
Agree Disagree			
Please explain your reasons for your answer to question 29:			
30. High voltage power cables go across Cranbrook's eastern expansional be done about these power cables in Cranbrook?  Please choose one option.	nsion area	a. What do	you think
They should be put underground, this would be expensive.			
They should be diverted so they don't run through the town.			
They should be left where they are and the space between them used as pu	blic open s	paces.	
31. Please tell us about any other comments you have on the landson For example, this could include anything you think should be added in, characteristics of the landson state o	anged or r	removed.	
throughout Cranbrook. This provides people with an equal chance to			
to them.  Would you like to see the following types of housing in Cranbrook in t	he future	2	
Trould you like to see the following types of flousing in Glanblook in t	ne luture	•	Don't know /
	Yes	No	unsure
Discounted starter homes for first time buyers.			
Family homes.			
Apartments / flats.			
Self build and custom build homes - homes people build themselves and homes built by a developer to the specifications of the person who is going to live in it.			
Care homes, residential homes or nursing homes for elderly or disabled people where residents each have a room but most other facilities are shared and there is a higher level of care.			
Accommodation for elderly or disabled people consisting of private independent units with some shared facilities and a warden.			
Homes designed for older people, such as retirement apartments.			
Bungalows.			
Housing to meet specific needs, for example wheelchair accessible housing.			

Please tell us about any other types of housing you think Cranbrook will need in the future?
33. Do you agree or disagree with this statement: "Average housing densities (the number of
homes built in a certain area) across Cranbrook should increase above current levels, this would enable the benefits outlined in the document such as a more accessible, sustainable and visually
interesting town." See page 58 to 61 for more information about densities.
Agree Disagree
Please explain your reasons for your answer to question 33:
34. Do you think Cranbrook should provide a wide range of different designs of home including some designed specifically for Cranbrook?
Yes No
Please explain your reasons for your answer to question 34:
<b>35.</b> Up until now London Road has served as a convenient southern boundary to the developmer and therefore serves as a bypass. London Road could instead be used to encourage people to visit Cranbrook town centre. Which option would you prefer?  Please see page 63 for a map showing London Road.
Continue to use London Road as a bypass.
London Road becomes a gateway to the town, encouraging more people to visit Cranbrook and its town centre
Please explain your reasons for your answer to question 35:
<b>36.</b> In the future, should some limited development be allowed south of London Road to the
eastern end of Cranbrook? Please see page 63 for a map showing London Road.
Yes No
Please explain your reasons for your answer to question 36:
The state of the s

37. There is a suggestion that some development could occur north of the railway line at Lodge					
Trading Estate. Would you support this suggestion?					
Please see pages 36 and 37 for a map showing Lodge Trading Estate.					
Yes No					
Please explain your reasons for your answer to question 37:					
38. Please tell us about any other suggestions for areas of land that you think should be					
developed as part of Cranbrook?					
<b>39.</b> The Local Plan requires up to 30 Gypsy and Traveller pitches be provided within Cranbrook.					
Do you think these should be provided on:					
Please choose one option					
A large number of small sites for single families or small groups of families. These small sites would be spread throughout Cranbrook.					
Three or four medium sized sites to accommodate up to five or six families on each site. These sites would be					
spread around Cranbrook.  One or two large sites to accommodate up to 15 families on each site.					
Please explain your reasons for your answer to question 39:					
riease explain your reasons for your answer to question 59.					
40. Please tell us about any other comments you have on the design and mix of use section:					
For example, this could include anything you think should be added in, changed or removed.					
<b>Issues - delivery and flexibility</b> pages 65 to 67					
41. Do you think there should be temporary spaces in Cranbrook where facilities including shops,					
bars, restaurants, community meeting spaces can be provided in the short term before a full town					
centre is economically possible?					
Yes No					
Please explain your answer to question 41:					

Self build homes are homes people build themselves. Custom build homes are built by a developer to the specifications of the person who is going to live in it. On average, one in every ten homes in the UK is a self build or custom home. The Government is trying to increase the proportion of homes that are self build and custom build, something the Local Plan supports.
<b>42.</b> How many self or custom build homes do you think space should be provided for in Cranbrook?
Less than the national average of one in every ten homes.
One in every ten homes, the national average.
More than the national average of one in every ten homes.
43. Would you be interested in joining the Self Build Register? This is a register for people that want to build their own homes and / or are interested in having a home built to their specifications by a developer. If you tick yes, you are giving your permission for us to contact you to send you a link so you can join the Self Build Register. Yes No 44. Please tell us about any other comments you have on the delivery and flexibility section: For example, this could include anything you think should be added in, changed or removed.
Next steps - pages 68 to 80
In the next steps section, we have included some illustrations of different scenarios that could happen in Cranbrook. There are four scenarios shown and the document sets out the impact of each one in the text with the diagram.
45. Which one do you think would be the best scenario for Cranbrook?
Scenario 1
Scenario 2
Scenario 3
Scenario 4
Please explain your answer to question 45:

46. PI	ease tell us any o	ther comments	you have abou	ıt the documen	t:	

Thank you for completing this questionnaire.

Any other comments

Please send it back to us in the pre-paid envelope provided by 25 July 2016 or bring it to the Cranbrook Team's office, upstairs in the Younghayes Community Centre, Younghayes Road, Cranbrook (in normal office hours).

There are several stages to the Cranbrook Development Plan. If you have left your contact details on this questionnaire we'll keep in touch with you throughout the process.

At the end of the six-week consultation period, all of the responses will be analysed. We will compile the results of the consultation in a report which will be made available on our website. Out of all the potential options under the different key issues, decisions will be made on which are the most relevant or appropriate bearing in mind the feedback received. We will then consult widely on these "preferred options", including draft policies. After that, the decision will have to be made as to the final policy position.

#### About you - equalities information

This information is separate and will not be linked to your questionnaire responses or contact details. We are asking these questions to help us see how successful the consultation process has been in reaching a varied audience.

1. Are you:
Male
Female
Transgender
Prefer not to say
Other - please write in below:
Other piease while in below.
2. Which age group do you fall into?
☐ Under 29 ☐ 30 to 49 ☐ 50 to 69 ☐ 70 and over
3. Do you have a long standing illness, disability or infirmity that limits your everyday activities in
any way? (long-standing means anything that has
troubled you over a period of time or that is likely to affect you over a period of time)
Yes No - please move onto question 5
$oldsymbol{4}$ . If yes, please tell us the nature of your disability, infirmity or long standing illness:
Please tick all that apply
Blind or visually impaired
Deaf or hearing impairment
Learning disability
Mental health issues
Mobility (physical disability)
Progressive disability or chronic illness. For example Multiple Sclerosis
Other - please write in below
Other - please write in below
Other - please write in below  5. Please tell us which ethnic group you consider you belong to:
Other - please write in below  5. Please tell us which ethnic group you consider you belong to: For example White British.
Other - please write in below  5. Please tell us which ethnic group you consider you belong to: