

Agenda Item

Executive Board

15 March 2006

PIs January 2005/06



Performance Monitoring Report - January 2006

Summary

Performance information for the month of January 2006 is supplied to allow the Executive Board to monitor the performance of selected PIs and identify any service areas where improvement is necessary.

Recommendation

That the Executive Board considers the performance and proposed remedial action against key performance indicators for the month of January 2006.

a) Reasons for Recommendation

The report attached demonstrates our progress in achieving targets set for relevant PIs and highlights areas of concern. Addressing these areas will ensure the continuous improvement of services and the Council overall.

b) Alternative Options

None.

c) Risk Considerations

A failure to make satisfactory progress in addressing the areas of concern may lead to the Council being criticised in a future Best Value or CPA Inspection and could also compromise the Council's reputation and budgets.

d) Policy and Budgetary Considerations

Quarterly and monthly performance monitoring conforms with existing Council policy and the Council's current budget. However, any consequent improvement action could have policy and financial implications.

e) Date for Review of Decision

Monitoring of performance for February 2006 is scheduled for the Executive Board meeting on 12 April.

Main Body of the Report

1. The performance monitoring report for January 2006 is attached.
2. The report is divided into five sections and PIs are categorised in these according to performance:
 - No Data
 - Concern