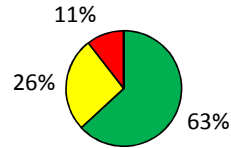


PRIORITY ONE: Affordable Homes

a. Outcome Significant increases in the supply of affordable homes

Cumulative results until end of Quarter 3

On track to meet outcome



The number of households living in temporary accommodation has dropped from 91 at the end of last year to 74 during the 3rd quarter of this year and 15 affordable homes are due to be completed by the end of 2010. Economic Development is working closely with the Housing Enabling Officer in identifying a number of potential Council owned sites suitable for social housing development and working with selected Housing Associations, the Estates team has negotiated option agreements in respect of sites for 180 houses and flats.

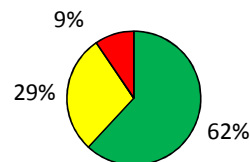
Affordable Housing Summit feedback going to Overview & Scrutiny - Communities later this month. Out to tender for contractors for 17 units on Council Own Build (COB) project and go to planning committees next week. Two units in Sidmouth for own stock nearing completion. Stowford Rise, Sidmouth scheme with Devon & Cornwall Housing Association has gained planning consent and starts on site next month (89 affordable units).

Colyton scheme suffered delays and may not now be completed in this financial year. Although some units have roof, windows, doors, etc health and safety issues may prevent us from delivering even part of the scheme on time. Schemes in Rockbeare and Dunkeswell are also progressing, but may not complete this year.

b. Outcome Improvements in the management of the Council's housing stock

Cumulative results until end of Quarter 3

On track to meet outcome



The most recent STATUS survey (national tenant satisfaction survey) revealed 87% overall satisfaction with landlord services which puts us in the top quartile of all local authorities. High levels of satisfaction are also being reported through the Systems Thinking measures. However, contractors are causing delays in relation to re-letting council properties and this has had an impact over previous months which has affected the cumulative figure for year. The target of 25 days for 2009/10 is unlikely to be met.