

Agenda Item 12
Service Delivery and Performance Overview and Scrutiny Committee
Forward Plan 2009/10

Month	Topic	Lead
21 October 2009	<ul style="list-style-type: none"> • Housing Review Performance Measures Report • Communications, focus on telephone communication and preventable demand 	John Golding Denise Lyon
13 January 2009	<ul style="list-style-type: none"> • Explore local issues in Towns and Parishes <ul style="list-style-type: none"> ○ relationships between tiers of government; ○ excellence of service across the District and meeting local need 	
17 February 2009	<ul style="list-style-type: none"> • Review of the remit of the Committee and progress achieved. 	

Note - Neighbourhood assessments have already been considered by the Communities Overview and Scrutiny Committee on 16 September 2009 and therefore are not included in the Forward Plan for this Committee.